JOBS UPDATES

Job Opportunities and Basic Skills Program

WORK VERIFICATION POINTS UPDATES

MARCH 2024

JOBS Notices

The TANF Policy team has received questions regarding the need to mail the paper version of JOBS appointments when a participant prefers to communicate through electronic means. While, TANF JOBS participants have multiple options to communicate with the agency, including in-person, text message, email, and phone calls. JOBS notices such as the JOBS appointment, 7849 and JOBS Reengagement, 7869 paper version must be physically mailed to the participant. This ensures the participant receives all the necessary information, such as hearing rights.

Although the JOBS notices must be physically mailed, if the participant request other communication this should be honored. For example, if the participant states they prefer e-mail communication an e-mail would be sent in addition to the physical notice and the notice would be included in the e-mail.

If you have any questions, please contact: TANF.Policy@odhs.oregon.gov

TANF Analyst Hour Information and Q&A can be located at the following link: http://www.dhs.state.or.us/caf/ss/tanf/analyst_hour.html