

Taco Tuesday with TANF

08/18/2020

Topic: Employability Screening & Cooperation with Child Support

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Q: How does the 415A work in the ONE system?

A: In ONE there is an indicator asking if the 415A has been completed. You will still have to complete the form, upload it, and check the box.

Q: Do we close if they do not provide the 415A within 30 days after it is pended?

A: Correct.

*** This is specific to the current temp COVID rule which allows the 415A to be completed post eligibility.*

Q: Once we have closed TANF, if the customer turns in the 415A the month after, do they need to reapply for TANF?

A: We may have sent the closure notice, but it hasn't taken effect yet, in which case we can accept their form and keep the case open.

If the case is actually closed then we would have to establish a new filing date, narrate, and complete another eligibility intake.

Q: Currently we are doing verbal signatures for the 415A and certifying for 6 months only; is this going to continue?

A: The 415A does not require a signature the questions can be asked over the phone, but we do still need to have a physical copy filled out and on file.

The 6-month certification applies to scenarios where the application and intake is completed over the phone.

Q: If they sign the 415F, does that mean they have agreed to participate with DCS?

A: At intake, a verbal conversation about the requirements to cooperate with child support must take place and then they need to verbally agree to cooperate.

If they state that they will not cooperate, explore that conversation. If there is no good cause, then TANF would be denied.

Q: What do we do if an applicant refuses to provide absent parent info at intake?

A: DHS staff are no longer able to require or ask for details about noncustodial parent information. DHS staff are only to ask the applicant/participant if they are willing to cooperate. If they agree, DCS will contact them to gather remaining information needed.

Q: Right now, we're not applying CS sanctions; will that be changing soon?

A: The suspension of CS sanctions will end effective 9/29/2020.

Q: In an 82 case, if there is another absent parent, are they required to cooperate?

A: 82 cases do not have to cooperate with Child Support, only program 2 cases. Even if one parent in an 82 case has a child with an absent parent, they are still not required to cooperate.