

## **Taco Tuesday with TANF**

08/2021

Topic: General Q&A

**Q: Since employers are now going to mandate COVID vaccines, what is the guidance for job separation when Oregonians refuse to get vaccinated?**

A: See ['Determining Good Cause for Job Separation Due to Vaccine Mandate'](#) transmittal for program specific guidance.

**Q: Is it still fine that we check the work number to verify WO attendance?**

A: Yes. work number can be checked to verify WO attendance. If while checking the work number to verify attendance new income information is found, follow the appropriate actions as indicated in [SS-IM-21-013](#)

**Q: If a participant is not engaged in JOBS nor responding to attempts to make contact, can the family coach look at IEVS or Work# to verify if there is unreported income?**

A: No, staff should not run unprompted checks of IEVS, this includes the Work #.

**Q: Will it result in a QC error if only one IEVS screen is checked?**

A: Checking all IEVS is a requirement to be checked at eligibility, both initial and recertification. An error would be cited if all screens are not checked at eligibility.

**Q: Can we check IEVS at Child Welfare's request in an attempt to locate?**

A: No, we should not be checking IEVS for CW.

**Q: Are we still using the PDF forms for fraud or OVP?**

A: Yes, continue using the form. Unless the OVP is being calculated and referred by ONE, then you should use the paper form. ONE does capture some of the OVP's for TANF, but not all. ONE cannot capture OVP related to support services or TANF child care at all, so those would need to be manually referred.

**Q: Is it policy that we cannot authorize gas without verification?**

*A: No, support services for transportation are intended to support the participant in their engagement. Once a plan is developed and agreed upon, if transportation assistance is needed in order to engage in that plan, they should be issued ahead of time.*

**Q: We are supposed to have verification of engagement before making support service payments for JOBS?**

*A: Once a plan is developed and agreed upon, support services should be discussed and issued at that time in order for the participant to engage in their plan. For ongoing payments, participants do need to continue to engage to continue to be eligible for support services.*

**Q: Is work# considered part of IEVS?**

*A: Yes, Work# is considered an IEVS screen.*

**Q: For child care, do we need verification of attendance before we can update the step and authorize WSIT so the provider gets the payment?**

*A: When the plan and support service is initially set up, we do not wait for verification of attendance to authorize WSIT. Attendance does need to be verified and updated for WSIT to continue to send the billing form.*

**Q: Was the TANF timeclock stopped due to the pandemic?**

*A: No, both the State and Federal TANF time clock have continued to count throughout the pandemic.*

**Q: The TANF closure notice out of ONE does not list any rule numbers for closure of TANF child care. Should we send a separate notice?**

*A: ONE does not provide closure notice specifically for TANF child care (like it does for support services), but WSIT does generate notices in some scenarios. I thought our TANF closure also included rule #s regarding support service closure, but that might only be in specific scenarios.*

**Q: Is proof of a valid Oregon driver's license, insurance, and proof of vehicle in their name a requirement to get transportation related support service payments?**

*A: No, we do not ask to verify driver's license or insurance in order to issue transportation related support service payments. For car repairs, we do need to ask if they own the vehicle, we cannot use support services to repair a vehicle that does not belong to a TANF participant*

**Q: Is Business Registry or EBLU required to be checked under IEVS?**

*A: No, these are not required screens under IEVS.*

**Q: Can we check the EBT usage screen to see where they may be located?**

*A: Yes, but we need to consider the reason. EBT screens cannot be used to close a case when benefits are used out of State.*