

Taco Tuesday with TANF

09/17/19

Topic: Transitioning from TANF to ERDC

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Q: How does case closure work with the “Big 3” if they are self-employed?

A: The worker would still need to know when the participant started generating income to see when the case would close.

Q: If the participant does not submit the “Big 3,” would we close TANF and SNAP?

A: For TANF, if the worker is unable to obtain information via phone call to participant or employer, then we could pend for the information with a 210A. The pending notice would be limited to TANF unless there is enough information to determine that the household exceeds the reporting requirements. If the participant doesn't supply the requested information, then TANF would close as we are unable to determine ongoing eligibility.

Q: Do you have to pend SNAP to get TBA?

A: No

Q: Is a 457D needed to close TANF when they are not yet OVI?

A: If the participant is verbally requesting to close TANF, workers can take accept the verbal request to close, narrate and send appropriate timely notice. After timely notice a 457D is required.

Q: Would the CRS reporting requirement of “change in source of income” mean they should report as soon as they get a job even if they haven't been paid yet?

A: No, the requirement is to report within 10 days from their first date of pay.

Q: When someone is in one of their TBA months but comes in to reapply to TANF due to job loss, can they receive TANF in the month they apply, even if they received TBA, or would they have to come in to review the application and establish a new filing date for the next month?

A: When a TANF applicant is receiving TBA during their month of filing, TANF can still open effective the filing date if all eligibility criteria is met, we would not deny and have them re-apply the following month. End TBA early when the TANF is reopened.

Q: What do we do if a client gets a job and needs child care right away, but won't have proof of income until the end of the month?

A: For TANF, we can have a planned WO step based on the 'BIG 3' and request a CCB with no co-pay while TANF is still open. WO attendance cannot be updated without verification of two weeks of actual hours worked.

For ERDC, we can get that verification from the employer for their anticipated number of hours and rate of pay before their first paycheck date. Just be clear to narrate everything.

Q: If the Provider is a family member, do they get a monitoring visit?

A: In most cases, no. It does depend on the specific relationship to the child – for example, a second cousin would have to go through a monitoring visit, but an aunt/uncle would not.

Q: During the ERDC interview, what are our options if a parent states that they do not immunize their child, or doing alternative schedules?

A: Immunizations are a requirement for ERDC.

They can get a medical or non-medical exemption through the Oregon Health Authority and provide verification.

If they are planning to immunize, we can take their statement as long as it's not questionable. Otherwise we would need to pend for verification if questionable.

Q: Can we reopen TANF without an appointment during any of the 3 months of EP?

A: When a case is closed due to OVI, a new application is not required if the applicant is requesting TANF in the initial month after closure. An existing application can be used and would need to be reviewed, updated and signed. The worker still needs to review all eligibility criteria with the applicant to ensure the family is TANF eligible.

If the applicant is requesting TANF benefits after the initial month of closure, a new application is required.

Q: Are we looking at a reservation list for ERDC?

A: We don't have a reservation list and aren't looking at doing one at this time. If this changes, we will send out notification.