

Who to call

Congrats on your JOBS Plus placement!

First date of pay: Click or tap to enter a date.

When TANF and SNAP get paused: Click or tap to enter a date.

Your Family Coach and JOBS contractor will continue to be a support through this process and should be your first point of contact.

This list includes information that could be helpful for future employment as well.

Participant Name: Click or tap here to enter text.

Family Coach Name: Click or tap here to enter text.

Phone Number: Click or tap here to enter text.

JOBS Contractor Name: Click or tap here to enter text.

Phone Number: Click or tap here to enter text.

Direct Pay Unit Phone Number: 1800-699-9074

Benefits

- ✓ Help understanding JOBS Plus program and impacts on benefits: Family Coach
- ✓ Help with support services (child care, transportation, required work attires or tools, etc.): Family Coach
- ✓ DHS Supplements: Direct Pay Unit
- ✓ Planning for job transition in 5th and 6th month of JOBS Plus placement: Family Coach or JOBS Contactor
- ✓ Receiving a replacement Individual Education Account (IEA) notification letter: Direct Pay Unit
- ✓ Accessing IEA: Oregon Student Assistance Commission (OSAC) 800-452-8807

Your Rights

- ✓ If you are injured on the job: Employer and Family Coach
- ✓ Unfair wages, not getting breaks/lunches, etc.: Bureau of Labor and Industries (BOLI) 971-673-0761
mail@boli.state.or.us
- ✓ Unsafe work conditions: Occupational Safety and Health Administration (OSHA) 503-378-3272
tech.web@oregon.gov and osha.resource@oregon.gov
- ✓ Workplace discrimination: Bureau of Labor and Industries (BOLI) 971-673-0761 mail@boli.state.or.us

Your Responsibilities

- ✓ Work place expectations or assigned duties: Employer / Supervisor
- ✓ If you are sick or otherwise unable to arrive at work on time: Employer
- ✓ How to plan for upcoming time off: Family Coach or JOBS Contractor and Employer
- ✓ How to trouble shoot situations that may impact attendance: Family Coach or JOBS Contractor and Employer
- ✓ If you are hired permanent at JOBS Plus employer or another employer: Family Coach

Payroll

- ✓ Child support or other garnishments: Employer / Payroll Clerk
- ✓ Payroll questions or disputes: Employer / Payroll Clerk or JOBS Contractor
- ✓ Proof of income during JOBS Plus placement: Employer / Payroll Clerk

Conflict Resolution

- ✓ Trouble shoot conflict with co-worker: Family Coach or JOBS Contractor
- ✓ Trouble shoot conflict with supervisor: Family Coach or JOBS Contractor

Other Resources

- ✓ Safety concerns (24 hours crisis line): 888-235-5333
- ✓ Crime Victims' Assistance (Oregon Department of Justice): 800-503-7983
- ✓ Fair Housing Council of Oregon: 800-424-3247 x2
www.fhco.org & information@fhco.org
- ✓ Legal Aid Services of Oregon: 800-520-5292
www.oregonlawhelp.org
- ✓ National Domestic Violence Hotline: 800-799-7233
- ✓ National Sexual Assault Hotline: 800-656-HOPE
- ✓ Northwest ADA (Americans with Disabilities Act) Center: 800-949-4232
nwadactr@uw.edu & www.nwadacenter.org
- ✓ Oregon Department of Veteran Affairs: 800-692-9666
or.vetsbenefits@odva.state.or.us
- ✓ Smoke Free Oregon: 800-QUIT-NOW & 800-2NO-FUME (SP)
- ✓ Veterans Services for the LGBTQ Veteran Community: 971-720-9016 (call or text)
LGBTQvets@odva.state.or.us & www.oregon.gov/odva/pages.LGBTQ-veterans.aspx
- ✓ Veterans Crisis Line: 800-273-8255