Analyst Hour/ Coffee Chat with Child Care & Let's Talk About TANF							
9.27.22			8:30-9:30am		Z00M		
Meeting called by			TANF/ERDC				
Type of meeting			Analyst Hour				
Facilitator			Elizabeth Wavra				
□ District 1		\boxtimes	District 7	×	District 13		
	District 2		×	District 8	×	District 14	
□ District 3		×	District 9		District 15		
□ District 4		×	District 10	×	District 16		
	□ District 5		\boxtimes	District 11	\boxtimes	SSTU	
⊠	District 6		\boxtimes	District 12	×	QA	
Q&A							
Questio	on:	Is the 1	the 10 days a fed guideline?				
Answer:		•	Regarding the 10-day notice, for TANF it is in federal prior law which means we possibly have some flexibility with it. Statute does state 'report immediately' so we would need to research what 'immediately' means. This is something we can looking into for TANF, but keep in mind, with ONE we try to keep all programs aligned. If another program has a strict 10-day notice period, we will align. TANF policy will add this to our list to explore further.				
-		application needed during the transition? Do clients need nature" or "application" for transitioning to ERDC?					
Answer:		•	For ERDC we do need an application and we do need a signature. An application doesn't necessarily mean they need to fill out a paper application. The application can be them saying over the phone saying that they need childcare assistance.				
Questio	on:	Can you clarify which role this applies to FC or EW?					
Answer:		•	TRACS update and JOBS eligibility portion would be the family coach position. Whoever the participant states to that they need to apply for childcare then that becomes that persons responsibility				
Question.			How far back can we look at representative paystubs for ERDC? Can we do more than 90 days back if the parent says it's representative?				

Answer:	 The integrated ONE system will not go back. If someone is transitioning from TANF to ERDC the participant will most likely not have paystubs dating back the 90 days.
Question:	What type of verification would a parent reporting they are unable to care for their child? Does it have to be a medical provider? Is it enough for the parent to be on SSI?
Answer:	 It is not enough alone for them to be on SSI. It would need to be medical verification or verification from child welfare open case and one parent is not supposed to be unsupervised with their children.
Question:	What do we do if they come in today stating they got a job, have been offered a job and received schedule but don't start till following Monday, since ONE does not allow us to future date employment? Do we put down employment start day as of today?
Answer:	 There is a QRG about future start date employment. There is a way to do it in the integrated ONE system. https://dhsoha.sharepoint.com/teams/Hub-DHS- ET/ET%20Operating%20Procedures/ERDC%20QRG.pdf
Question:	Why would you need to do 90 days if it was all representative? Wouldn't the last 30 days still cover it?
Answer:	 We are looking at representative ongoing income. Looking at recent past or an employer statement. The system will not let you do the last 90 days of income.
Question:	When we enter income detail, do we enter income detail on 9/22/22 or on 10/7/22?
Answer:	 It depends, if they report they got a job on 9/22 but don't start till 10/7, we would report what is correct. We will use the correct date of when they started.
Question:	Why would their ERDC co-pay go up after 3 months? Is it not still income based so we could prepare them for the expected cost?
Answer:	 It is income based. The transition from TANF to ERDC means they will have a \$0 copay. Their copay will go up to their actual calculated copay. It is not the same as someone who isn't on TANF and only on ERDC.
Question:	If the family finds or has a family member who is willing to do childcare, do we have a timeline on about how long it will take for the family member to be certified?
Answer:	 It kind of depends but about 4-6 weeks and that's if everything goes smoothly.
Question:	When we enter work schedules before the person has actually started working, do we enter what the person hopes to be able to work? Example: They work door dash only a few hours a day currently because they don't yet have daycare to allow more hours, but then they apply for daycare and tell us they WILL work 40 hours If they get approved for ERDC, do we enter the intended 40 hours in their schedule?

Answer:	 ERDC is verified hours. If they start with any hours using grub hub, door dash, self-employment, etc. they will need to send in their verified hours. You would have to use a schedule based on their verified hours; they are not able to tell you what they hope to do. 		
Question:	Is it different for grandmother caring for grandchildren only?		
Answer:	 If grandma is going into child's home to provide care, then the background check would only be needed to be provided on grandma 		
Question:	Any idea how many households in Oregon are currently receiving ERDC assistance?		
Answer:	The August ERDC case count was 10,209		
Question:	ERDC does not require an intake?		
Answer:	 PRIORITY PROCESSING for ERDC doesn't need an intake. All other applications will need them 		
Question:	How can ONE look at initial income and anticipate income so ONE can calculate income for customer? How should we add these in ONE?		
Answer:	 If date of request and month you have income start date are the same month, then ONE will automatically the field that says actual income for the first month. It will use the first month plus the ongoing 11 months. You will be able to see it in the financial summary. It should only use the initial month if it's a new job or if the first month is higher than the ongoing income. 		
Question:	In training they tell us self-employed people can choose to have costs coded differently for their SNAP and their ERDC cases but how do you make that happen in ONE? Do you just run the ERDC without the costs (if that is what they choose) first and then go back and add the cost and run for SNAP?		
Answer:	 The ONE system knows that for ERDC, we can do a different calculation than a staff calculation. At the very end it will ask if the customer wants cost taken into consideration before we determine their childcare hours and their income. For SNAP they only have to have \$1 in cost to get the immediate 15% deduction. You will see two different calculations there. 		
Question:	For Self-Employment can they report all the 'extra' hours they work setting up/prepping for whatever their job is? For instance, if they are landscapers, gassing up their equipment, or cleaning their equipment. They are self-employed after all and may not have a way to 'verify' hours.		
Answer:	 The way that self-employment works for ERDC is, it will take the amount of income they have and divide it by their local minimum wage. There is no way for them to get extra hours. Their income needs to be higher than their hours come out to be. A lot of self-employed individuals may not get the 		

	physical hours that they are working because their income doesn't come out to that many hours.				
Question:	For that actual income we input how much they've made in the current month so far? & not how much they "will" make once that month is over?				
Answer:	It will be how much they will make. We have to capture the whole month				
Question:	But once you authorize that closure doesn't it not allow you to do a JCCB?				
Answer:	 Based on what is seen in the policy box, it is much simpler to get your JCCB out before TANF closes 				
Question:	Will ONE deny them due to client statement of income?				
Answer:	The TANF case would take client statement and it would close it.				
Question:	If an individual is currently receiving TANF JOBS childcare and applies for ERDC who processes the application?				
Answer	The application is processed by the person that receives the request or application for ERDC. This could be the family coach or an eligibility worker. QRG TANF Transitions.pdf has additional information.				