

Taco Tuesday with TANF

12/17/19

Topic: TANF Child Care

<input type="checkbox"/>	District 1	<input type="checkbox"/>	District 7	<input checked="" type="checkbox"/>	District 13
<input checked="" type="checkbox"/>	District 2	<input checked="" type="checkbox"/>	District 8	<input checked="" type="checkbox"/>	District 14
<input checked="" type="checkbox"/>	District 3	<input type="checkbox"/>	District 9	<input checked="" type="checkbox"/>	District 15
<input checked="" type="checkbox"/>	District 4	<input checked="" type="checkbox"/>	District 10	<input checked="" type="checkbox"/>	District 16
<input checked="" type="checkbox"/>	District 5	<input type="checkbox"/>	District 11	<input checked="" type="checkbox"/>	SSTU
<input type="checkbox"/>	District 6	<input checked="" type="checkbox"/>	District 12	QC	

Q: With CCB customers receiving unsubsidized pay, will the copay be \$27 or determined on income?

A: Families eligible for TANF and receiving child care as a JOBS support services are not subject to co-pays.

Q: Will vouchers go out for plans with 0 hours, but excused?

A: If it's just a couple weeks, it should still go out. If the step has 5 weeks or more with 0 hours than a billing form will not go out.

Family Coaches should have a conversation with the participant to discuss if the current plan is appropriate and reflective of their goals or offer to adjust the plan. A support service closure notice needs to be sent if the participant is not engaging in the agreed upon plan.

Q: Do all JOBS steps show up on JCCB when child care billing forms are issued?

A: If the step allows for support services (as identified in the JAG), then yes, the steps will show up on WSIT. It's important to remember when submitting a provider connection form to DPU to identify if child care is only being allowed for specific steps. The system will do an automatic percentage for each step based on the hours.

Example: The participant is engaging in JO for 10 hours a week and CH activities for 5 hours a week. The family does not have a child care need for the CH activities. When submitting to DPU, the Family Coach would request 100% child care hours for JO and 0% for CH.

Q: Are we still sending the JCCB request to DPU after we save, if the JCCB hadn't been issued?

A: If the JCCB was not auto-issued, you would need to save your changes then email DPU and request that they re-issue that billing form.

Q: With JCCB's, do we need to verify payments made to add to our JOBS checkbook? If so, how do we verify those hours & payments?

A: The JOBS checkbooks are a local process, so you'll want to check with your managers to see if they want you to track those as well.