

JOBS UPDATES

Job Opportunity and Basic Skills Program

Work Verification Points Updates

June 2017

Working with participants who have ongoing medical challenges

Medical challenges, reported and / or verified, do not exempt participants from JOBS program activities. Having participants obtain a Functional Limits Assessment (FLA) for the sole reason of “exempting” or excluding participants from JOBS is prohibited. In reality, doing so actually denies them access to case management and JOBS services. A participant can not be re-engaged for not providing verification they have medical restrictions.



What to do when someone reports medical concerns:

- Talk with them about how these challenges impact on their daily life. Provide reasonable accommodations when discussing and planning around their ongoing goals.
- Keep in mind medical concerns and medical documentation are only part of the puzzle. They provide us with information, verbal or in writing, as to what types of accommodations may be needed.
 - Ask them what they can do to still meet their goals while addressing reported challenges.
 - Help them obtain medical documentation if needed to meet their ongoing goals. Use the [DMAP 0729 series](#)
 - Provide ongoing case management and JOBS services that support their goals and plan.



Case study examples:

Ann meets with her family coach and reports that she has ongoing arthritis that continues to get worse. She stated that she also has diabetes and is seeing a mental health provider. Ann reports that she does not believe that she can do anything because of her medical challenges. After talking with Ann, her family coach lets her know that work she is already doing can be part of her JOBS plan. Her family coach asks if it would be ok to add her ongoing mental health to her JOBS plan and Ann agrees. The worker learns that Ann takes her children to the park every day for the free lunch program. Ann agrees to include that in her JOBS plan as a Child Activity step (CH).

Self-Sufficiency Program Design

Providing a safety net, family stability and connection to careers that guide Oregonians out of poverty.

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Case study: Ann continued

Ann agrees to continue to work with her Dr. on her diabetes and check with her worker weekly to let them know how things are going. The family coach adds an ME step to track the on-going medical, and follows up with Ann weekly as per their agreement.

Case Study: Ken

Ken meets with his new family coach at recertification and provides the family coach with a note from his medical professional indicating that due to medical challenges Ken is not employment ready. The family coach explains to Ken that the JOBS program offers much more than just employment ready activities. Ken indicates he is not interested as he has been providing the notes from his Dr. per his last family coach's request for the past three years and has never had to do the JOBS program before. The Family coach explains that they can agree on a non-employment focused plan that can help Ken meet this goals. The family coach explains that Ken has used 40 of his 60 months on TANF and without a "plan B", TANF will end for him. The family coach also expresses concern that Ken has been living in pain for that past 3 years. Ken agrees to sign a 2099 for the family coach to contact his medical professional. Ken agrees to also take the DMAP 0729 to his Dr. appointment the following Wednesday. Ken also agrees to meet with the family coach the following Thursday, the day after he meets with his Dr. The family coach updates Ken's PDP with ME step and PE for the JOBS appointment for the following Thursday.

Case Study: Rachel

Rachel meets with her family coach. She states that she has so many challenges due to her disabilities that she can not do anything. Her family coach reviews her daily activities with her. Rachel indicates that she only wants to apply for SSI. She states she is working with a Dr. signs a 2099 and agrees to talk to her Dr. about what she can do. She agrees to a Medical (ME) step for 2 weeks to meet with her Dr. and meet again with her family coach. During the 2 week plan the family coach works with the Engagement Specialist to contact Rachel's Dr. and faxes a 0729 and 729F to Rachel's Dr. The 2 week plan ends, Rachel does not contact her family coach. The family coach is unable to reach Rachel via phone, email or home visit. Rachel's Dr. does not respond to DHS's request for more information. The family coach sends a JOBS appointment notice to Rachel and adds a PE step for the date of the JOBS appointment. Rachel no shows the JOBS appointment and family coach starts the re-engagement process.