

TANF REINVESTMENT WEEKLY CONFERENCE CALL

MARCH 8, 2016

Benefits Cliff	
If a participant goes over the income limit and is eligible for ERDC, will the worker have to send an additional notice to let the family know if their co-pay increases at the fourth month when \$27 copay ends?	No. The system will drop the RCP of \$27 when the three months have ended. The new copay will be applied on the 4 th month. A specific notice has been created to address the \$27 copay for three months and the normal/actual copay at the fourth month. ERDC Notice # is CMRCP01
The list that is being sent to work on the TNC coding, when will we be able to work on these?	Cases cannot be acted on until 4/1/16, however, you may begin working on those cases once compute deadline has passed.
Who will receive the list for the TNC cases?	Lists will be sent from Rishona Hinsee. They will be sent to Branch Managers and Lead Workers. There will be a CC to District and Program Managers.
How will TBA be coded if a person is reporting their income? Would they not get the full benefits?	There has been no change to the TBA policy.
How do we address income for ERDC? Do we no longer have to ask for verification of income?	ERDC is a separate program. You are still required to follow the policy guidelines. A person must still meet the eligibility requirements for the ERDC program.
How do we ensure there is no break in service for childcare	There has been no change in the policy for the transition from JOBS childcare to ERDC.
The Employment Payments are provided for three months. Will the worker have to issue each month through JASR or will the system automatically send the payments? Does there need to be an open step in TRACS to make the payments?	When eligible for the Employment Payments, the coding for all three months is put on the case at the same time. EP1 w/date, EP2 w/date, EP3 w/date. The system will automatically issue the payments and will also drop the coding once the payments has been issued. A TRACS plan is not required to have the EP coding.
When allowing the reduced ERDC co-pay, will the worker have to review the case at the fourth month to establish the new copay and will a reduction notice need to be sent?	When a person is found eligible for ERDC and the reduced copay is allowed, the worker will certify the ERDC for 12 months. The ongoing copay will be determined at this time. A notice CMRCP01 will be given to the participant with the \$27 copay for the first three months as well as the normal copay amount that begins at the fourth month. No additional notices need to be sent.
Do TANF participants need to report timely to be eligible for the Employment Payment	Yes.
Client calls in on 4/2/2016 and leaves a voicemail for worker stating she got a job at ABC company. Worker tries to connect with client but is	We would pend for what was missing. In this example, we would send a 210A for <ul style="list-style-type: none"> • Hours per week

<p>unsuccessful. Would we pend for the BIG three or do we pend for the paystub? (Pay date, Wages and Hours all unknown).</p>	<ul style="list-style-type: none"> • Hourly wage • 1st pay date
<p>Client calls in and reports the big three but also requests childcare. In this scenario for childcare, we still need to verify all eligibility factors for ERDC and cannot waive those requirements?</p>	<p>Correct. ERDC eligibility must be cleared according to policy.</p>
<p>How is childcare paid for when a person is working but still on TANF. It is all through JCCB?</p>	<p>No, working activities are covered by the CCB's. A worker will need to send an email to DPU to send a voucher with no copay. If the majority of case plan hours are WO (51% or more), the case plan is paid through CCB with no copay. If WO hours are small and JOBS activity hours are the primary, childcare is paid through JCCB.</p> <p>Example: Emily has 35 hours on her plan. 25 hrs of WO/10 hours of JO. Childcare is paid through CCP with NO copay. Jack has 35 hours on his plan. 15 hours of WO/20 hours of WE. Childcare is paid through JCCB.</p>

Deprivation	
<p>When does deprivation policy go into effect?</p>	<p>April 1st</p>
<p>If a parent is not in the home, due to safety concerns (Not court ordered at this time), Would they be considered still a part of the HH?</p> <p>For example:</p> <p>2 Parent HH, Child welfare is completing a safety assessment and has asked one of the parents to not be in the home until the end of the assessment (Not court ordered), Would we leave the parent on the case until there is a court order?</p> <p>9 nights a month – If a parent stays in the home all day long but leaves the home to spend the night due to NOHA. We would not consider them part of the HH that they spend the majority of the time in?</p>	<p>No, they would not be considered as part of the HH</p> <p>If a Child Welfare assessment is in the process and a safety concern is identified prior to a court order and the recommendations are that the other parent is not allowed to be in the home, we would remove that parent from the case.</p> <p>Deprivation is no longer an eligibility factor for TANF. If that parent is spending a majority of the day at the home but is not spending at least nine nights a month, that parent is not in the household. Remember, this is an example in which the worker will have a more in-depth discussion around what the intent of the family is.</p>

Time Limits	
If time limits are reached, and no hardship extension is determined, can a person file a hearing and receive Aid Paid Pending?	Time Limits is a hearable issue. A person can request Aid Paid Pending during the hearing process. Remember, an overpayment would be made if the decision to deny a hardship extension is upheld.
For the cases that have large Federal time limits & lower State time limits, with the new changes, are we only looking at the State clock? For example – Sherrie has Fed 93 & State 44 I have several like this or Fed 50 – 58 & State 30 – 40 Then I have a couple where Fed time is 55 & State 13	Correct, we are only looking at the State clock Sherrie would have 16 months left on TANF in Oregon. For Oregon, any adult who is between 30 – 40 months on the state clock would have 20 – 30 months remaining. Time limits are counted on <i>an individual basis</i> . Example: Bob and Kathy are a household. Bob has 52 counted state months. Bob has 8 TANF months remaining. Kathy has 21 counted state months. She now has 39 TANF months remaining.

Training	
Training in full on the 10 th for leadership. Will there be additional trainings available for leads?	Branch leadership can join any of the scheduled trainings that are found on the Learning Center https://dhslearn.hr.state.or.us Trainings are provided via Netlink or Smart Board
Since there are changes for the non-citizen, will this be covered in the trainings?	Yes

Re-Engagement and Job Quit	
Client is hired by Rightline Trucking for a temp to hire job. He is on the schedule for three months to see how he works out. In the Second month he decides to quit his job as he is upset at the management team for not giving him a raise. We wouldn't look at job quit even though he worked over 100 hours because this was a temp job?	Correct, in this case, we would not look at job quit because when he started the job, it was reported that the job was <i>temporary</i> .

<p>Client is currently disqualified from the TANF program. He was a DQ4 for 01/2016 and rolled to a DQR for Feb and March 2016. He reapplied for benefits 3/11/2016 and was denied for March as he is still serving his disqualification. Using the old rules, we would have another interview with him for 4/2016 and open benefits for him and his family. With the new rules, how do we handle this case, Do we wait till 4/1/2016 and pend him to complete his two week cooperation period, since we can't technically pend him now, correct?</p>	<p>In this situation, a participant was DQ'ed in January 2016. February and March 2016, the case was an active DQR. When he reapplied in March, he was denied because he was still serving his disqualification.</p> <p>According to the new policy, if he returns in April, May or June to apply for benefits, he would have to serve two week cooperation period prior to opening the TANF grant.</p> <p>The grant would open back to the filing date once the two week cooperation period is successfully completed.</p> <p>Remember, appropriate activities and hours are based on family situation.</p>
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Other General Questions:	
<p>What is happening with Indian County in regards to the Reinvestment</p>	<p>At this time, there are no changes in the way the program addresses Indian County.</p>
<p>There is mention that there are several lists coming out soon that need to be worked. Is there a way to get those lists soon to start working?</p>	<p>Yes. Each list will be sent with guidance from the TANF Analyst.</p>

Pending for additional clarification	
<p>It has been noted that the CMs will keep the cases that go OVI for 6 months. Do you know the reasoning for the 6 month time, instead of maybe the CMs keeping them for 5 months (TBA time period)? The process would be a bit more cohesive.</p>	<p><i>More clarification will be provided</i></p>
<p>Since case managers have to hold the case for an additional six months following the closure of TANF, what is the expectation for ongoing contact?</p>	<p><i>Answer being clarified</i></p>