

# TANF & JOBS Policy Resource List

Have a TANF or JOBS question after looking at the Family Services Manual, Administrative Rules and staffing with local leadership?



## We are here to help!

Email us @[TANF.Policy@dhsosha.state.or.us](mailto:TANF.Policy@dhsosha.state.or.us)

- Response time is between 24-48hrs. If your question is urgent, please put this in the subject line and mark “High Importance” in the banner of your email.
- For case specific questions/scenarios, include case numbers, individual names and relationships. Avoid using he/him she/her in reference to circumstances and relations as sorting these specific elements takes more time.
- Exclusively use the policy box that corresponds to the programs you have questions about. If you are asking questions about TANF and TADVS program eligibility, send to both policy boxes.
- Please use the TANF policy box for all questions for program tracking and the quickest response time.

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