JOBS UPDATES

Job Opportunities and Basic Skills Program

WORK VERIFICATION POINTS UPDATES

FEBRUARY 2021

Monthly Check-in with TANF Families

Current practice requires that Family Coaches attempt, at minimum, monthly contact with TANF families. This check-in can be done through various methods such as a phone call, text message, email, or a mailed card.

The monthly check-in does **NOT** include a monthly IEVS check, nor does this meet the requirement.

IEVS is required at eligibility determination only. Running IEVS outside of an eligibility determination poses problems for other programs and their federal guidance.

Please stop running IEVS unprompted.

If you have trouble connecting with a family, attempt to reach them using different methods. For more guidance on engaging with families please refer to the <u>July 2020 On Target</u>.

If you have any questions, please contact: TANF.Policy@dhsoha.state.or.us

TANF Analyst Hour Information and Q&A can be located at the following link: http://www.dhs.state.or.us/caf/ss/tanf/analyst_hour.html