Employment Outcomes System

Newsletter

Volume 8 Number 2 *March 2004*

In this issue

New publisher 1

Tips — Completing the individual report forms 1

What is the EOS report? 2

Community based services — DHS policy 2

EOS data — Who is included in the report? 3

Name contest 4

Photos wanted 4

Authors and editors

Molly Holsapple, SPD
Jessie Martin, SPD
Margie Bibby, SPD

New publisher

The Oregon Department of Human Services (DHS), Seniors and People with Disabilities (SPD), now publishes the semi-annual Employment Outcomes Report as well as this newsletter. You can access the reports at http://www.dhs.state.or.us/spd/data/.

For many years the University of Oregon, Education and Community Support Research and Evaluation Unit produced this newsletter and the report for DHS. Joseph Boland, Andrea Cioffi and Joyce Dean were all available and helpful during the transition to DHS. Thank you to Joseph, Andrea and Joyce for all of your support and availability. We will miss working with you.

Tips — Completing the individual report forms

The individual report forms are sent to providers two times each year to collect information on approximately 2,300 people. This information is used to form a "snapshot" of the individual customer and his or her services and outcomes.

Following are some instructions to help you complete the forms easily and lessen mistakes in reporting the data.

Continued on page 4

What is the EOS report?

The Employment Outcomes System (EOS) is a semi-annual report of performance outcomes for adults with developmental disabilities who are receiving long-term day support funding.

DHS measures how employment services enhance social integration, independence and productivity of people with disabilities.

Service providers report employment outcomes on each individual receiving services funded in DD54. This information may be used to:

· Demonstrate the benefit of investment in employment and alternative supports;

· Disseminate information about the supports available in a community;

· Track agency quality improvement efforts;

· Gives information that helps customers compare outcomes and make informed choices.

Community-based services — DHS policy

Persons with Mental Retardation; Persons with Developmental Disabilities

427.007 Policy; Department of Human Services to plan and facilitate community services. (1) "... the Department of Human Services is directed to facilitate the development of appropriate community-based services, including family support, residential facilities, day programs, home care and other necessary support, care and training programs, in an orderly and systematic manner. ..."

"(3) In further carrying out the directive in subsection (1) of this section, the department shall develop monitoring and evaluation systems which insure competent management, program quality and cost-effectiveness of community-based services. Such systems shall include, where appropriate:

> (b) An annual progress assessment of every person with mental retardation or other developmental disabilities served in programs or facilities operated or supported by the department. This assessment shall measure the degree to which a family with a member with mental retardation or other developmental disabilities demonstrates enhanced care-giving and nurturing capacities, and the degree to which the independence, productivity and integration into the community of each person with mental retardation or other developmental disabilities has been increased as a result of receiving such services. The overall results of these assessments shall annually be aggregated and analyzed for each program or facility operated or supported by the department, and shall be made available for public inspection and review by the Legislative Assembly."

You can see the entire statute by visiting the Legislative Web site at

EOS data —Who is included in the report?

A service provider's county contract requires the submission of EOS data on all persons served in service element DD 54. Until recently you reported on everyone whose services were paid with state funds.

In the spring and summer of 2003, with the help of counties and personal agents, almost 1,000 adults were transitioned into the brokerage services program. This means they now have control of their own services and their own budgets. Each of these people now purchase employment or community inclusion services under their own signed service agreement and not through the DD 54 contract.

Beginning with this report, brokerage customers' outcomes are included in their service agreements, not in the EOS report.

This change also means we do not collect outcome data for these customers through the EOS report. Beginning with this March 2004 report, EOS outcomes do not include brokerage customers. As providers, you will report brokerage customer outcomes via their service agreements and this current round of forms will only be for people with DD54 contracts.

Name the newsletter contest

We need a new name for the Employment Outcomes System newsletter. Send your ideas to the editors at the address below:

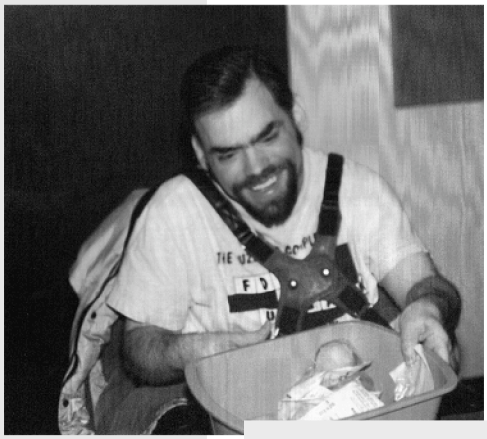
Margie Bibby or Jessie Martin
Oregon Department of Human Services
Seniors and People with Disabilities
500 Summer Street NE,
Salem, Oregon 97301

Tips — Completing the individual report forms — continued from page 1

Assembly worker

1. Use a ballpoint pen to complete the forms. You may use either blue or black ink.
2. Print clearly inside the boxes on the forms or completely fill in the appropriate circles when the item offers choices.
3. If you make a mistake, use white out to cover your error, ***do not*** white out the lines of the box, as that will confuse the scanning software.
4. Place all "exited" or "moved" consumer surveys on the top.

People news



Putting together a hospital kit

SOTH Greenhouse workers

Photos wanted

We are looking for photos of consumers with developmental disabilities on the job to publish in the newsletter. Do you have photos you want to share? We will need a signed release to use them in the newsletter. To obtain a release form, contact one of the editors at the address on page 3.