

• Initial Win’s first demo to the executive team happened on 8/15! Client and caseworker portal functionality was demonstrated very successfully. Additional work on refining and adding functionality will continue. The project is on-track. When a public demo becomes available, we’ll let you know!

• The MDM team is exploring ways to connect MDM with the information in CI to ensure that all important client records are maintained.

More Info

Initial Win: the Siebel-based program that will replace CAPI. Allows online application for SNAP and medical.

MDM: Master Data Management will consolidate all state records about a person’s benefit history and other relevant personal information into a single unified database.

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Initial Win

• After a very successful Build 1 demo to the Executive Steering Committee, the IW team is now heading into Build 2 right on schedule. There will be 3 builds total before the pilot, then a fourth build before roll-out.

• Members of the Business Transition Team will be assisting the IW Business Analysts with writing project documentation (use cases) for Build 2.

OPA Rules

• Development of the Full Determination rulebase continues. This part of OPA Rules will provide both Initial Win and HIX-IT with medical policy support.

HIX-IT

• HIX-IT and Modernization is meeting weekly to collaborate on the client and caseworker portal, eligibility rules and how the hand-off between the agencies will occur within the system.

• The Quality Management Plan has been received (from MAXIMUS, HIX-IT’s quality control vendor) and approved. Quality Management involves testing,

assessing and validating the technical and business needs.

• Iteration 14 is underway with lots of focus on the client portal for agents, and functionality for SHOP employers.

Master Data Management

• The MDM database is being test-connected to CI-related systems – the first test was successful, putting us one step closer to figuring out how CI and MDM data will be related.

• A new Oracle Project Manager will be joining this project in mid-September: Chad Carlile

Service Delivery Model

• The SDM Assisted Service and Self Service workgroups continue to develop future-state models of service delivery. These include the use of texting, email, and fax as service delivery methods.

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