- **OPA Rules:** after completing the SNAP rules configuration in October, the OPA Rules team started working on medical rules. They're on track to complete medical rules in December with the expert help of APD and SSP medical policy analysts.
- Initial Win: we've nailed down the user interface for the client portal. The attractive new site design features icons that can double as icons in a smartphone application. While there's no smartphone app in the works just yet, it's a possibility on the horizon.

#### More Info

**OPA Rules:** OPA Rules utilizes the power of the Oracle Policy Automation engine to enable automatic eligibility determination for common client situations.

**Initial Win:** the Siebel-based program that will replace CAPI. Allows online application for SNAP and medical.

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# Change Leaders Having The Conversation With Managers November 2012

## **Initial Win:**

- Subject matter experts and field reps are working on testing and reviewing Initial Win use cases. They're checking to ensure that our use case authors have captured all of the relevant field needs, as well as finding situations where Siebel may have uncorrected bugs.
- The Initial Win Build 2 demo for federal partners (CMS) took place in late November.

### **OPA Rules:**

- Work continues on integration of the rulebase with Siebel both for the Initial Win online application and the Cover Oregon online application (for the health insurance exchange.)
- Policy analysts are working with the team to vet how certain responses on online applications will affect how that application is routed and how it appears to clients. For example, a client who specifies he is male will not be asked whether he's currently pregnant.

## MDM:

- The MDM user interface has been reviewed by the MDM team. In December, it will be reviewed by the business. This is a more technical interface mainly of interest to technical support staff. Field staff will seldom, if ever, see MDM directly. They'll only interface with the database through Siebel.
- Work continues on data quality and finalizing elements of the Golden Record.

### SDM:

 The SDM effort is on hiatus for December while the steering committee makes some prioritization decisions. The four SDM teams will regroup in January.

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