

Kevin George, Foster Care Program Manager

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Number: CW-IM-17-001

Issue date: 01/13/2017

Topic: Foster Care

Subject: 211 Foster Parent Support Line Materials Now Available

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental |
| <input type="checkbox"/> Self Sufficiency Programs | Disabilities Services(ODDS) |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> ODDS Children’s Intensive |
| <input type="checkbox"/> ODDS Children’s | In Home Services |
| <input type="checkbox"/> Residential Services | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input checked="" type="checkbox"/> Child Welfare Programs | <input type="checkbox"/> Other (<i>please specify</i>): |

Message:

Promotional 211/Foster Parent Support Line material such as flyers, folders, wallet cards and magnets are now available to order. Please follow your office protocol to order these materials in bulk. Find [links](#) to the materials below the contact information.

We encourage you to share these materials with foster parents, local foster parent organizations and partners. Please invite them to help us raise awareness about this 24/7 resource for foster parents seeking support to safely care for children or for community resource information for children placed in their homes. The helpline was created in partnership with 211Info to provide after-hours support to foster families and to ease the after-hours workload for DHS staff.

What the Support Line Provides for Foster Parents:

The Foster Parent Support Line is a resource for advice, referrals and crisis intervention, especially when DHS offices are closed. Foster parents can access help on a wide range of topics including:

- Parenting support
- Child development
- Behavioral challenges
- Transitioning youth out of foster care
- Community resources

- DHS foster parent roles and responsibilities
- Contacting DHS caseworkers and certifiers

The Foster Parent Support Line also offers a growing list of free and affordable activities across the state for foster families.

How Foster Parents Access the Support Line:

Foster parents can connect with 211info staff specifically recruited and trained to be foster family support specialists by:

- Text the word foster to 898211
- Dialing 2-1-1 and listening for the parenting option; or
- Sending an email to foster@211info.org

Please remember to add the Foster Parent Support Line info to your office voicemails.

If you have any questions about this information, contact:

Contact(s):	Billy Cordero		
Phone:	503-945-6620	Fax:	
Email:	Billy.Cordero@dhsosha.state.or.us		

Below you will find a list of links to the forms. If you wish to order these from our Shared Services Distribution Center, you may find the instructions [here](#).

- Foster Parent Support Line Flyer - [de8099a](#)
- Foster Parent Support Line Wallet Card - [de8099b](#)
- Foster Parent Support Line Folder - [de8099c](#)
- Foster Parent Support Line Magnet - [de8099d](#)
- Foster Parent Support Line Sticker - [de8099e](#)