

# Oregon Medicaid Pharmacy Quick Reference

When in doubt, refer to the Pharmaceutical Services provider guidelines at [www.dhs.state.or.us/policy/healthplan/guides/pharmacy/main.html](http://www.dhs.state.or.us/policy/healthplan/guides/pharmacy/main.html).

## Bill DMAP (FFS) for:

Carve-out drugs, drugs that are for OHP fee-for-service (“open card”) clients, drugs not covered by Medicare Part D, and drugs not included in the LTC facility’s bundled rate.

**BIN:** 014203      **PCN:** ORDHSFFS

View the FFS Oregon Medicaid payer sheet at [www.dhs.state.or.us/policy/healthplan/guides/pharmacy/payer-sheet.pdf](http://www.dhs.state.or.us/policy/healthplan/guides/pharmacy/payer-sheet.pdf)

## Bill the managed care plan for:

All other drugs for OHP managed care clients.

## Diabetic supplies (lancets, syringes, test strips)

Bill point of sale (POS). For accepted NDCs, billing examples, and limitations, see [www.dhs.state.or.us/policy/healthplan/guides/dme/main.html](http://www.dhs.state.or.us/policy/healthplan/guides/dme/main.html).

For PA requirements and forms, see the Pharmaceutical Services provider guidelines.

## Lock-in pharmacy

To change pharmacies, clients must return the DMAP 390 form at <http://dhsforms.hr.state.or.us/Forms/Served/OE0390.pdf>.

## Prescriber NPI

Do not use generic numbers (*e.g.*, 999999). Look up NPIs at <https://nppes.cms.hhs.gov>.

## Remittance Advice (RA) information

[www.oregon.gov/OHA/healthplan/tools\\_prov/read-ra.shtml](http://www.oregon.gov/OHA/healthplan/tools_prov/read-ra.shtml)

## Timely filing limits

After these limits expire, use 1036 for paid claims; rebill denied claims on paper.

- B1: 366 days from DOS or denial
- B2/B3: 366 days from DOS

## EDI Support Services

888-690-9888 or [dhs.edisupport@state.or.us](mailto:dhs.edisupport@state.or.us)

- 835/Electronic Remittance Advice

## MMA (Medicare Part D) Hotline

877-585-0007 or [mma.referrals@state.or.us](mailto:mma.referrals@state.or.us)

## OHP Client Services - 800-273-0557

## Oregon Pharmacy Call Center (FFS)

888-202-2126 phone  
888-346-0178 fax

- Coordination of Benefits
- Drug Prior Authorizations
- Technical Questions — POS/ProDUR

## Actual Average Acquisition Cost Rates

800-591-1183 phone ♦ 317-571-8481 fax  
[pharmacy@mslc.com](mailto:pharmacy@mslc.com)

- Rate and pricing file updates
- Rate reimbursement reviews

## DMAP Provider Services Unit

800-336-6016

- **Billing** — FFS paper billing, adjustments, and RAs; claim inquiries, reconsiderations. E-mail [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us)
- **PIN and Password Resets** — For AVR and Provider Web Portal. E-mail [team.provider-access@state.or.us](mailto:team.provider-access@state.or.us).

## DMAP Provider Enrollment

800-422-5047 or [provider.enrollment@state.or.us](mailto:provider.enrollment@state.or.us)

- **National Provider Identifier (NPI)** — To update your NPI or taxonomy information.

## TPR and Lock-In information

<https://www.or-medicaid.gov> or 866-692-3864

## Pharmacy Benefit Managers (PBMs)

For after-hours help with managed care prescriptions. During regular business hours, call the plan (phone lists at [www.oregon.gov/OHA/healthplan/managed-care/main.shtml](http://www.oregon.gov/OHA/healthplan/managed-care/main.shtml)).

Plan	BIN/PCN	PBM Phone
Care Oregon Express Scripts	003858/A4 Group - JY3A	800-824-0898
Cascade Comprehensive	003585/38960	800-788-2949
COIHS/Lake County Express Scripts	003858/A4	800-824-0898
DCIPA Med Impact	003585	800-788-2949
DOCS Med Impact	003585	800-788-2949
Family Care Caremark	610473/0635	800-770-8014
IHN EnvisionRx Options	009893/ ROIRX	800-361-4542
Kaiser- Permanente	011230/ NWCMS	888-572-7231
LIPA Caremark	610473	800-770-8014
MPCHP Caremark	610415	800-552-8159
MRIPA Med Impact	003585/38060	800-788-2949
ODS	003585/38600	800-788-2949
OHMS Med Impact	003858/A4	800-788-2949
Pacific Source Sure Scripts	003858/A4	800-824-0898
Providence Argus	600428	503-574-7400
Tuality Express Scripts	003858/A4 Group - THAA	800-824-0898