

Rick Howard, Manager, HFO, OMAP

**Authorized Signature**

**Number:** OMAP-IM-04-108

**Issue Date:** 10/01/04

**Topic:** Medical Benefits

**Subject:** OHP Regional Meeting- Agenda Crook, Jefferson, Deschutes County,  
Thursday, October 7, 2004

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities                                     |
| <input type="checkbox"/> County DD Program Managers    | X Other (please specify): DHS staff and others on the SPD, CAF, OMHAS, and OMAP transmittal lists |

Following this transmittal, you will find the agenda for the **Crook, Jefferson, and Deschutes County OHP Regional Meeting, which will be held on Thursday, October 7, 2004.**

The OHP Regional Meetings have changed! These meetings are now designed to bring branch staff from Self Sufficiency, Child Welfare and Seniors and People with Disabilities together with representatives from Managed Care Plans and OMAP representatives to discuss common issues related to the Oregon Health Plan and to receive program updates.

These meetings are for case managers, lead workers and others who deliver benefits to Oregon Health Plan clients. There are now three segments to the meetings: Plan updates, OMAP updates and Branch Staff time. The first two segments will cover information pertinent to all attendees. The last segment of the meeting has been set aside for issues, which primarily effect branch staff. Plan representatives or providers are welcome to stay for this portion of the meeting, but may leave after the break if they prefer.

**Please be sure to check the location and time for the meeting in your area. You do not have to pre-register. Field offices for CAF, AAA, Senior Services and Child Welfare are encouraged to send Lead Workers and line staff to ensure your branch receives up to date information and resource materials.**

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Carolyn Thiebes, Prepaid Health Plan Coordinator, OMAP		
<b>Phone:</b>	(503) 945-6977	<b>Fax:</b>	(503) 947-5221
<b>E-mail:</b>	<a href="mailto:Carolyn.Thiebes@state.or.us">Carolyn.Thiebes@state.or.us</a>		

**Crook, Jefferson, Deschutes County  
OHP Regional Meeting  
Thursday, October 7, 2004 9:00 – 11:30  
Redmond MSO  
1135 SW Highland**

**9:00 – 9:05            Introductions**

**9:05 – 10:00        Plan and Branch Updates**

- FCHP (COIHS)
- DCO (Hayden, NWDS, ODS, Willamette)
- MHO (ABHA), CDO (Deschutes County)
- Local Branches and Central Processing Branch (5503)

**10:00 – 10:30        OMAP Updates**

- August Changes to the Oregon Health Plan
- Hospital Holds
- Auto Enrollment
- Medical Care ID Card, OHP Application Changes
- Resource Packet

**10:30 – 10:45        Break**

**10:45 – 11:30        Branch Staff time**

- ELGH – Understanding when/if a Medical Card was sent
- ELGX, ELGT – how to determine primary coverage
- KLM2 – Has a bill been paid?
- Impact of closing cases too soon
- New ADA case descriptor
- Can my client get back into their managed care plan?
- Q & A