

Don Ross, Section Manager
DMAP Policy and Planning Section

Number: DMAP-IM-10-041
Issue Date: 04/05/2010

Authorized Signature

Topic: Medical Benefits

Subject: Provider announcement: Prior Authorization required for non-PDL drugs and 34-day supply limit

Applies to:

- | | |
|--|--|
| <input type="checkbox"/> All DHS Employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): <u>DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists</u> |

Message:

Beginning January 1, 2010, prescriptions for drugs not listed on OHP's physical health PDL required Prior Authorization (PA). Effective April 13, 2010, the claims system will deny claims for these drugs without PA. **This requirement does not apply to mental health drugs.**

Beginning April 1, 2010, most drugs dispensed cannot exceed a 34-day supply. Effective April 13, 2010, the claims system will deny claims for prescriptions that exceed a 34-day supply except for those circumstances where DMAP allows up to a 100-day supply, such as:

- Prescriptions filled by:
 - ◆ Wellpartner (OHP's mail order pharmacy contractor)
 - ◆ Indian Health mail order pharmacy providers
 - ◆ 340b pharmacy providers
 - ◆ Preferred PDL generics
- Generic maintenance medications in non-PDL classes that cost less than \$10 per month

Certain classes of drugs cannot exceed a 34-day supply under any circumstances (classes are listed in the attached provider announcement).

Clients who have been receiving a 90 or 100-day supply of their prescriptions may be confused or upset about their prescription being limited to a 34-day supply. Please let clients know they can continue to receive more than a 34-day supply of their prescriptions when they use Wellpartner. Wellpartner is OHP's contracted mail-order pharmacy. *Examples of prescriptions that are filled for more than a 34-day supply include family planning drugs and insulin.*

Clients can create an account with Wellpartner by calling 1-877-935-5797. For more information about Wellpartner, go to www.wellpartner.com.

The attached provider announcement will be posted on the OHP Provider Announcements and Pharmacy Provider Announcements pages.

If you have any questions about this information, contact:

Providers

Contact(s):	For technical or PA questions, contact: Oregon Pharmacy Call Center	For all other questions, contact: Provider Services Unit
Phone	1-888-202-2126	800-336-6016
FAX	1-888-346-0178	
E-mail:		dmap.providerservices@state.or.us

Clients

Contact(s):	Client Services Unit
Phone	800-273-0557



Reminder to Pharmacies/Prescribers

PA required for non-preferred drugs and the 34-day supply limit

An enforceable Preferred Drug List (PDL) for physical health drugs and a voluntary PDL for mental health drugs were implemented on January 1, 2010. This affected OHP fee-for-service prescriptions. For your reference and convenience, a PDL pocket guide is available at www.oregon.gov/DHS/healthplan/tools_prov/pocket-guide.pdf. To access the PDL from your mobile device using Epocrates, go to www.epocrates.com (look for "Oregon Medicaid - Open Card").

Prior authorization (PA) required for non-preferred physical health drugs

Beginning January 1, 2010, prescriptions for drugs not listed on OHP's physical health PDL required Prior Authorization (PA). Effective April 13, 2010, the claims system will deny claims for these drugs without PA. **The PA requirement does not apply to mental health drugs.**

To submit a PA, call the Oregon Pharmacy Call Center at **1-888-202-2126** or FAX your request to 1-888-346-0178. PAs may also be submitted via the secure Provider Web Portal at <https://www.or-medicaid.gov>.

All PA requests will be responded to within 24 hours. PA requests will be approved if the prescriber, in his or her professional judgement, determines the drug is medically appropriate.

Check the status of submitted PAs with OHP's Automated Voice Response (AVR) at 1-866-692-3864 or the Provider Web Portal.

34-day supply limit

Beginning April 1, 2010, most drugs dispensed cannot exceed a 34-day supply. Effective April 13, 2010, the claims system will deny claims for prescriptions that exceed a 34-day supply except for those circumstances where DMAP allows up to a 100-day supply, such as:

- Prescriptions filled by:
 - ◆ Wellpartner (OHP's mail order pharmacy contractor)
 - ◆ Indian Health mail order pharmacy providers
 - ◆ 340b pharmacy providers
- Preferred PDL generics
- Generic maintenance medications in non-PDL classes that cost less than \$10 per month

The following Standard Therapeutic Classes of drugs (according to First Databank) cannot exceed a 34-day supply under any circumstances, including those listed above:

- | | |
|--|---------------------------------|
| ■ Ataractics, Tranquilizers – 07 | ■ Amphetamine Preps – 12 |
| ■ Muscle Relaxants – 08 | ■ Narcotic Analgesics – 40 |
| ■ CNS Stimulants – 10 | ■ Sedative Barbiturate – 46 |
| ■ Psychostimulants, Antidepressants – 11 | ■ Sedative Non-Barbiturate – 47 |

Copayments

Some patients may have copayments. You can help your patients avoid copayments by prescribing preferred products whenever medically appropriate and by suggesting use of Wellpartner's Mail Order Pharmacy service.

How patients can use Wellpartner

Patients can receive up to a three-month supply of their prescriptions without copayments or delivery fees by using Wellpartner, OHP's contracted mail-order pharmacy. Patients can create an account with Wellpartner by calling 1-877-935-5797.

Prescribers can fax prescriptions to Wellpartner at 1-866-624-5797. Wellpartner cannot accept prescription transfers from pharmacies.

For more information

- Pharmaceutical Services provider guidelines and other resources:
www.dhs.state.or.us/policy/healthplan/guides/pharmacy/main.html
- Oregon Medicaid Pharmacy Rules:
www.dhs.state.or.us/policy/healthplan/guides/pharmacy/main.html
- OHP Provider Services for billing and copayment questions: 1-800-336-6016
- Wellpartner: www.wellpartner.com or 1-877-935-5797
- Provider Web Portal Access registration or training:
www.oregon.gov/DHS/healthplan/tools_prov/training.shtml



We Can Help!

We are ready to answer your patient's prescription questions. Patients can call 1-800-273-0557 during regular business hours.