

Belit Stockfleth, FS Program Manager

Authorized Signature

Number: SS-AR-08-005

Issue Date: 03/03/2008

Topic: Food Benefits

Due Date: As time allows

Subject: Follow-up to SS-PT-08-008, "Systems Problems at CMS EOM Processing"

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Other (please specify): |

Action Required: The PT referenced above was sent out on February 6, informing staff of potential FS overpayments caused by TANF grants being zeroed out during EOM processing. Client notices for both FS and TANF were attached to the transmittal. The notice to FS clients informed them that their March benefits "may" be lower than those they received in February. The notices had to be translated, copied and mailed by 10-day deadline. There was no way to identify and calculate all overpayments while meeting that cutoff date.

A list of all affected cases, sorted by branch and worker ID, is being sent out separately via e-mail to SS Program Managers. The list identifies FS cases with a companion _2 or 82 case in CP during both February and March, with a March FS issuance at least \$100 less than the household received in February. Please work this list to determine which cases have an administrative error overpayment of at least \$100 due to the computer error. Follow standard procedure to write the overpayment in your branch office. As time allows, please work this list.

Please use your standard password to access the list.

Reason for Action: Overpayments caused by TANF grant list dated 02/07.

Field/Stakeholder review: Yes No

If yes, reviewed by:

If you have any questions about this action request, contact:

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