



Renewing your Oregon Health Plan benefits

Every year, Oregon Health Plan (OHP) and Healthy Kids members must update their information. This helps us know if you still qualify for health benefits. When it is time to renew your benefits, OHP will send you a letter with renewal instructions. If you did not receive a letter, then you do not have to renew your benefits at this time.

If you receive a renewal notice from the Oregon Health Plan, please:

1. Fill out the requested information for your household.
2. Sign the form or application.
3. Send it back in the enclosed envelope.

Get help with your renewal form or application

If you want in-person assistance, we have many community partners who can help you through the process. To find a community partner in your area, visit www.CoverOregon.com/agent/find. Be sure to choose the "Community Partner Only" option from the "assister type" dropdown menu to search for a community partner.

Questions?

Please see the list of frequently asked questions below. If you have other questions or want to renew your benefits over the phone, please call 1-800-699-9075 or 711 (TTY), Monday through Friday, 7 a.m. to 6 p.m.

Frequently Asked Questions

How should I renew my benefits?

When it is time to renew your benefits, OHP will send you a letter with instructions. Most OHP and Healthy Kids members can renew their benefits by filling out a simple form. This lets us know if there has been a change in household information. Some members who have had a change or members that signed up through the fast-track process will need to fill out a full application.

When should I renew my benefits?

You will get a renewal notice in the mail when it is time to renew your OHP or Healthy Kids benefits. Please respond before the date at the top of that letter. If you did not receive such a letter, then you do not need to do anything at this time.

What happens after I renew my benefits?

After you renew your benefits, we will process your updated information. When we finish processing it, we will send you more information in the mail. We should get back to you within 45 days from the date you submit your renewal or full application.

When do my benefits end?

Please renew by the date stated in your letter. If you do not respond by this date, your benefits could end. If your benefits end, you will receive a letter telling you of the exact end date.

For more information, visit www.OHP.Oregon.gov or call 1-800-699-9075 OR 711 (TTY)