

Monte Burke, Program Manager
CAF Program Integrity

Authorized Signature

Number: SS-IM-09-057

Issue Date: 11/09/09

Topic: Systems Issues

Subject: Food Stamp Benefits

Applies to (check all that apply):

- | | | | |
|-------------------------------------|-------------------------------|-------------------------------------|--------------------------------------|
| <input type="checkbox"/> | All DHS employees | <input type="checkbox"/> | County Mental Health Directors |
| <input checked="" type="checkbox"/> | Area Agencies on Aging | <input type="checkbox"/> | Health Services |
| <input checked="" type="checkbox"/> | Children, Adults and Families | <input checked="" type="checkbox"/> | Seniors and People with Disabilities |
| <input type="checkbox"/> | County DD Program Managers | <input type="checkbox"/> | Other (please specify): |

Message:

A technical problem was identified where the Food Stamp (FSMIS) system did not use the VET household type to calculate benefits when a blank space displays before VET on the **HH Types** field.

For example:



OIS identified approximately 180 cases with VET, where the clients may have incorrectly received a lower benefit amount for 11/01/09. Staff at Central Office are researching and issuing supplemental benefits on affected cases.

OIS is currently researching to see if other HH Types, that affect the benefit amount, were impacted.

Staff will be informed as soon as additional information is available and resolved. If you have any questions please contact the Service Desk at 503 945-5623.

Thank you.

If you have any questions about this information, contact:

Contact(s):	Alma R Estrada		
Phone:	503 947 5304	Fax:	
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