

Xochitl Esparza, TANF Program Manager

**Authorized Signature**

**Number:** SS-IM-12-003

**Issue Date:** 1/10/12

**Topic:** SSP Policy

**Subject:** OHA  
Changes in Child Support Program Mainframe Screen Access for SSP and

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors                           |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities                     |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): SSP Transmittal Group |

**Message:** Beginning January 11, 2012, there is a change in the Child Support Program (CSP) mainframe computer screens that DHS Self-Sufficiency Program (SSP) staff and Oregon Health Authority (OHA) staff may access. The Division of Child Support (DCS) is making these changes to bring the CSP system into compliance with federal law.

**TANF, Medicaid, SNAP and TPR**

Beginning January 11, 2012, TANF, Medicaid, SNAP and Third-Party Recovery (TPR) will have access to:

- SESR
- SJ7F
- SMCL
- SMU1
- SMUA
- SMUX
- SOPA
- WPAY
- SOYA

**Note:** If you are a worker who administers TANF, Medicaid, SNAP or TPR and you are not able to access the screens listed above after January 11, 2012, please contact [Security-Requests, CAFRACF](#).

## ERDC

Beginning January 11, 2012, ERDC will have access to:

- SOPA

Note: If you are a worker who administers ERDC and you are not able to access SOPA after January 11, 2012, please contact [Security-Requests, CAFRACF](#).

### Additional Information

- A quick reference guide for the screens listed above is linked [here](#);
- If a worker needs access to child support case or payment information that is no longer available on the screens listed above, the client may need to provide that information to the worker;
- Remember: If a child support case is coded with claim of risk (COR), good cause for noncooperation with support (GC) or Address Confidentiality Program (ACP), the DHS or OHA worker will not be able to access any of the screens listed above. For more information, please see [SS-IM-11-047](#);
- Central Office is continuing to research these changes in CSP mainframe screen access and will provide additional information to the field as it becomes available.

*If you have any questions about this information, contact:*

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