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**Authorized Signature**

**Number:** SS-IM-12-033  
**Issue Date:** 07/13/2012

**Topic:** Medical Benefits

**Subject:** Upcoming webinar trainings for those who work directly with clients transitioning into CCOs.

**Applies to (check all that apply):**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> All DHS employees             | <input checked="" type="checkbox"/> County Mental Health Directors  |
| <input checked="" type="checkbox"/> Area Agencies on Aging        | <input checked="" type="checkbox"/> Health Services   |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Seniors and People with Disabilities  |
| <input checked="" type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): CAF SSP transmittal group, OYA, AMH, OPHP, OPAR, OVRS, DMAP |

**Message:** On August 1, 2012, the first group of clients will move into the new Coordinated Care Organizations (CCO). Staff that work directly with clients transitioning into CCOs should now register for the latest informational webinar, the Coordinated Care Organization (CCO) Technical Training.

This webinar is designed to provide a deeper level of detail concerning the first wave of clients moving into CCOs on August 1, 2012, and will also give important information about clients who will transfer into CCOs in the following months. The webinar will include the following information:

- An overview of who will be moved in each of the waves;
- The most up-to-date policy on what groups are moving, and when;
- Enrollment options;
- Exemptions from enrollment in a CCO;
- Screen training (what you will see, what you need to do to enroll a client);

- Unenrollable clients;
- Dual-eligible clients (those who are eligible for both Medicaid and Medicare);
- Clients with TPL;
- Native American and Alaskan Native clients;
- CCO responsibilities;
- What to tell a client when they call; and
- Staff and client resources.

The webinars are available through the DHS Learning Center, and will be provided on July 23, 24, and 25. There will be the option of a morning webinar or an afternoon webinar on each of these days.

*Note: You only need to attend one of these scheduled webinars.*

See below for the dates, times and links to register for the webinar trainings.

**Mon, Jul 23, 2012 8:30 AM - 10:30 AM PDT**

Registration Web Link: <https://www2.gotomeeting.com/register/659829946>

**Mon, Jul 23, 2012 1:30 PM - 3:30 PM PDT**

Registration Web Link: <https://www2.gotomeeting.com/register/565711778>

**Tue, Jul 24, 2012 9:30 AM - 11:30 AM PDT**

Registration Web Link: <https://www2.gotomeeting.com/register/339845370>

**Tue, Jul 24, 2012 2:30 PM - 4:30 PM PDT**

Registration Web Link: <https://www2.gotomeeting.com/register/373466074>

**Wed, Jul 25, 2012 10:00 AM - 12:00 PM PDT**

Registration Web Link: <https://www2.gotomeeting.com/register/562909874>

**Wed, Jul 25, 2012 3:00 PM - 5:00 PM PDT**

Registration Web Link: <https://www2.gotomeeting.com/register/859910882>

IF YOU CANNOT ATTEND A WEBINAR, A VIDEO OF THE TRAINING WILL BE POSTED ONLINE AT the [DHS Learning Center](#).

*If you have any questions about this policy, contact:*

<b>Contact(s):</b>	Jewel Kallstrom	503-947-2316
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	Michelle Mack	503-947-5129
	<b>For questions concerning the webinar scheduling and registration:</b>	
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	Betty Silva	503-373-1754
<b>Email:</b>	<a href="#">Medical SSP-Policy</a>	