

Xochitl Esparza, TANF Program Manager
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Number: SS-IM-12-039
Issue date: 08/09/2012

Topic: Cash Payments

Subject: Restored Access to Child Support Screen SMEH

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County DD Program Managers |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): SSP Transmittal Group |

Message:

In January 2012, DHS, OHA and AAA workers lost access to the child support mainframe screen SMEH. Effective immediately, DHS, OHA and AAA workers once again have access to SMEH.

SMEH is used to view Electronic Funds Transfer (EFT), Direct Deposit (DDP) and Stored Value Card (SVC) payments that have been sent to a child support case.

Note: If you are a DHS, OHA or AAA worker and you cannot access SMEH, please contact SECURITY-REQUESTS CAFRACF.

The complete list of child support mainframe screens DHS, OHA and AAA have access to is:

- SMU1
- SMUX
- SJ7F
- SESR
- SMCL
- SMEH
- SMIC
- SMR1
- SMUA
- SOPA
- WPAY

For a quick reference guide on what information is included in the screens above as well as how to navigate each screen, go to [Child Support Screens – Quick Reference Table](#).

If you have any questions about this information, contact:

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