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Number: SS-IM-12-046

Authorized Signature

Issue Date: 08/15/2012

Topic: Coordinated Care Organizations

Subject: CCO updates, including client notices and updated service areas

Applies to:

- | | |
|---|--|
| <input checked="" type="checkbox"/> All DHS employees | <input checked="" type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input checked="" type="checkbox"/> Seniors and People with Disabilities |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): CAF SSP |
| <input checked="" type="checkbox"/> County DD Program Managers | transmittal group, OYA, AMH, DMAP,
OPHP, Child Welfare |

Message:

This message has information regarding different CCO-related client notices that will be sent next week, as well as other CCO related updates for all staff.

Client notices scheduled for week of August 20 – 24

Copies of all the CCO-related client notices are available on the [Staff Tools](#) page of the Health System Transformation intranet site.

- **Mental Health-enrolled fee-for-service clients moving to CCOs September 1**
Some clients enrolled in a Mental Health Organization (MHO) and who have fee-for-service coverage for physical health will move to a CCO on September 1, 2012. These clients will only receive mental health coverage through the CCO and will remain fee-for service for physical health until November 1, 2012.

A chart is available on the [Staff Tools](#) page for staff that shows what CCO a client will move into based on the MHO in which they are currently enrolled.

- CareOregon members in Lincoln County moving to a CCO September 1**
 Due to updated service areas, Oregon Health Plan clients enrolled in CareOregon in Lincoln County will move to the Intercommunity Health Network CCO (IHN) on September 1. Clients will not have to change providers due to this change.
 Last month, CareOregon also sent these members a [letter](#) about this change. An example of this letter is attached to [DMAP IM 12-070](#).
- Intercommunity Health Network CCO members in Tillamook County moving to Columbia Pacific CCO on September 1**
 Due to updated service areas, Oregon Health Plan clients in Tillamook County who were enrolled in the Intercommunity Health Network CCO (IHN) on August 1 will move to Columbia Pacific CCO on September 1.
 Some clients may have to change providers because of this change and they will be asked to contact Columbia Pacific CCO if they have questions about their providers.
 Last month, IHN also sent these members a [letter](#) about this change. An example of this letter is attached to [DMAP IM 12-071](#).

September 1 CCO coverage letters

Clients moving from their current Managed Care Organization into a [CCO on September 1](#) will be sent a new coverage letter with the new plan information.

A sample of the coverage letter packets being sent to clients transitioning into a CCO is available on the [Staff Tools](#) page.

Tri-County Medicaid Collaborative now Health Share of Oregon

The Tri-County Medicaid Collaborative, certified to begin serving OHP client September 1, has officially changed their name to [Health Share of Oregon](#).

To stay up-to-date on each CCO as they become certified, please visit www.health.oregon.gov.

If you have any questions about this information, contact:

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