

Xochitl Esparza, TANF Program Manager

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Number: SS-IM-12-052

Issue date: 09/14/2012

Topic: Cash Payments

Subject: Updated Information on Access to Child Support Program Screens

Applies to (check all that apply):

- | | | | |
|-------------------------------------|------------------------------------|-------------------------------------|---|
| <input type="checkbox"/> | All DHS employees | <input type="checkbox"/> | County DD Program Managers |
| <input checked="" type="checkbox"/> | Area Agencies on Aging | <input type="checkbox"/> | County Mental Health Directors |
| <input checked="" type="checkbox"/> | Aging and People with Disabilities | <input type="checkbox"/> | Health Services |
| <input checked="" type="checkbox"/> | Children, Adults and Families | <input checked="" type="checkbox"/> | Other (please specify): SSP Transmittal Group |

Message: Effectively immediately, DHS, OHA and AAA workers have access to Child Support Program (CSP) mainframe screens SMSD, SPTH and SPTD.

Note: *Access to the CSP screens depends on job role as well as the program a worker is administering. This means not all DHS, OHA and AAA staff may have access to all the CSP screens listed below.*

SMSD displays a list of all support accounts for a child support case and includes the current balance, arrears balance and total balance for the obligee's account as well as any state accounts.

SPTH and SPTD contain information related to child support pass-through for federally-funded TANF clients.

The complete list of CSP screens that may be available depending on job role and program administered is:

- SESR
- SJ7F
- SMCL
- SMEH

- SMIC
- SMR1
- SMSD
- SMU1
- SMUA
- SMUX
- SPTD
- SPTH
- SOPA
- WPAY

For more information on these screens, including how to use each, please see the [“Child Support Program Screens – Quick Reference Table”](#) and [“How to Access Child Support Program Mainframe Screens”](#) on the [TANF Child Support Web page](#).

If you have any questions about this information, contact:

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