

Information Memorandum Transmittal Office of Self-Sufficiency Programs



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Manager

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Number: SS-IM-19-003
Issue date: 1/31/2019

Topic: Systems Issues

Due date: 1/31/2019

Subject: Possible Mainframe Slowness 2/1/19

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging: {Select type} | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental
Disabilities Services (ODDS) |
| <input checked="" type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In
Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> ODDS Children's Residential Services | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input checked="" type="checkbox"/> Child Welfare Programs | |

Message:

The Oregon Department of Justice - Child Support Program is transitioning to a new computer system. As part of a phased roll out plan, regions throughout the state are being moved from the old *CSEAS* mainframe system to the new *Origin* system. As regions move to the new system, cases from *CSEAS* are converted into *Origin*.

The next regional migration is scheduled for the weekend of February 1, 2019. From 3:00 am to 1:00 pm on Friday, February 1, 2019 the Child Support Division will begin converting cases from *CSEAS* to *Origin*. This work will use mainframe resources. As a result, staff may experience slowness when using the DHS mainframe.

Some examples of DHS mainframe systems that may experience slowness:

- Food Stamp Information System (FCAS, etc..)
- Client Maintenance System (UCMS, PCMS.
- Client Information System (WEBM-FIND.,,)
- Provider Pay and SA systems that process childcare
- Social Security Screens (BEIN, WQY2, etc...)
- ECLM, WVIR, etc.

If you have any questions about this information, contact:

Contact(s): DHS Service Desk	
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