

Information Memorandum Transmittal Office of Self-Sufficiency Programs



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Manager

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Number: SS-IM-21-010
Issue date: 06/25/2021

Topic: Food Benefits

Due date: N/A

Subject: Replacement of SNAP benefits

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Type B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental
Disabilities Services (ODDS) |
| <input checked="" type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In
Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> Support Service Brokerage Directors | <input checked="" type="checkbox"/> Other (<i>please specify</i>): 5503 |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Message:

With the excessive heat warning in effect for large parts of Oregon this weekend, SNAP policy wants to issue a reminder that Oregonians can request replacement SNAP benefits for the value of food purchased with SNAP benefits that have been destroyed or spoiled due to a local disaster, such as a fire or sustained power outage.

When determining when to replace benefits look at the following information to see if food may be replaced and the amount:

- The filing group must be currently receiving SNAP.
- The request for help must be received within 10 days of the disaster or loss, either verbally or in writing. [DHS 0349D](#) — *Affidavit of Loss of Food Purchased with SNAP benefits* can be used to obtain the necessary information.
 - The filing group must provide a detailed list of the spoiled food and the amount paid for that food.
 - Also, ask the filing group where the food was located when it was spoiled

(e.g., cupboard, refrigerator, or freezer).

- The department must act on the request within 10 days of receipt.
- Verify the disaster exists.
 - Does the filing group reside in a power outage or impacted area?
- Determine if the amount of food spoiled is a reasonable amount based on the situation.

Instructions for the ONE system:

Please follow the steps in the [SNAP Replacement Benefits QRG](#) (page 3 and 4) to replace SNAP benefits lost due to a household misfortune.

Contact SNAP policy if you have questions.

If you have any questions about this information, contact:

Contact(s): SNAP Policy	
Phone:	Fax:
Email: SNAP.Policy@dhsoha.state.or.us	