

**Information Memorandum Transmittal  
Office of Self-Sufficiency Programs**



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Manager

***Authorized signature***

**Number:** SS-IM-21-012  
**Issue date:** 07/02/2021

**Topic:** Food Benefits

**Due date:**

**Subject:** Pandemic EBT (P-EBT) - The Oregon School Meals Benefit System

**Applies to (check all that apply):**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> All DHS employees                     | <input type="checkbox"/> County Mental Health Directors                       |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Types A and B | <input type="checkbox"/> Health Services                                      |
| <input checked="" type="checkbox"/> Aging and People with Disabilities    | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input checked="" type="checkbox"/> Self Sufficiency Programs             | <input type="checkbox"/> ODDS Children’s Intensive In Home Services           |
| <input checked="" type="checkbox"/> County DD program managers            | <input type="checkbox"/> Stabilization and Crisis Unit (SACU)                 |
| <input type="checkbox"/> Support Service Brokerage Directors              | <input type="checkbox"/> Other ( <i>please specify</i> ):                     |
| <input type="checkbox"/> ODDS Children’s Residential Services             |   |
| <input checked="" type="checkbox"/> Child Welfare Programs                |   |

**Message:**

The Oregon School Meal Benefit (OSMB) system for Pandemic EBT was released into production in ONE on 06/25/21. OSMB access is limited to designated staff in the P-EBT Central Team. We understand the Oregon families may be reaching out asking questions about their P-EBT benefits.

The Eligibility Transformation Operational Process (ETOP) “[Pandemic EBT \(P-EBT\) for SFO and VEC](#)” provides information about how to route inquiries received about P-EBT.

For answers to more commonly asked questions, please refer to the [Pandemic EBT FAQ](#) which will be updated regularly.

Please direct inquires to [ebt.schoolmeals@dhsosha.state.or.us](mailto:ebt.schoolmeals@dhsosha.state.or.us).

*If you have any questions about this information, contact:*

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