

Action Request Transmittal Aging and People with Disabilities



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Number: APD-AR-21-033

Issue date: 6/24/2021

Topic: Long Term Care

Due date:

Subject: Change in rate and rate structure for consumers receiving in-home services provided by Quad Inc.

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Type B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

QUAD Inc. is contracted to provide in-home care services under the Specialized Living Program. Payment for these services is outlined in their contract. Currently, there are 3 payment levels for consumers receiving QUAD Inc. services which is calculated by using the max allowed hours a consumer can receive from their CA/PS assessment.

Effective 07/01/2021, the contract for QUAD Inc. is being amended to eliminate the 3 levels of payment and move to a single, flat rate payment for each consumer who elects to have their in-home service needs met by QUAD Inc. The new flat rate will be \$5956.00 a month. Hours from a consumer's assessment will no longer impact the rate QUAD Inc. receives for providing services.

Action required:

Case managers (CM) will need to touch the 512 for any consumers receiving services from QUAD Inc. in the month of July 2021 and ongoing to facilitate the change to this new rate.

Further Consideration:

CMs will no longer need to send an email to Central Office (CO) for rate adjustments when a new service plan is created.

The [Specialized Living Program](#) page on the CM Tools page will be updated with a new QUAD Inc. Statement of Work and updates to the CM – QUAD Inc. Quick Reference Guide tool will be made to reflect the change in rate.

As a reminder, consumers receiving services from QUAD Inc. are considered an in-home service plan, not a community-based care setting and need to be treated as such in all CM activities. This includes service planning, pay-in calculation, waived case management, risk assessments, etc.

QUAD Inc. will also receive any other rate increases that are approved for all Specialized Living Contracts.

Field/stakeholder review: Yes No

If yes, reviewed by: Operation Review

If you have any questions about this action request, contact:

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