

Aging and People with Disabilities

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Number: APD-IM-17-041

Issue date: 5/11/2017

CORRECTED

Topic: Long Term Care

Subject: Online Payment Option for In-Home Individuals with a Pay-in

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services(ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> ODDS Children's Residential Services | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> Child Welfare Programs | |

Message: Starting May 10, 2017, individuals receiving In-Home services and have a monthly pay-in have the option of making this payment by debit or credit card using the state's online payment service. The website is:

<https://apps.oregon.gov/ECommerce/DHSOHA/EPS/>.

Individuals will need to select the box that says "In-Home Services Pay-in". The individual will need to have their payment notice in order to complete the transaction.

Online payments can be made 24/7 by using a Visa, MasterCard, or Discover debit or credit card. If participants experience difficulty while using the online payment service, they can call **1-855-255-4304** for assistance during regular business hours.

Please inform individuals that make monthly pay-ins of this option. Staff may provide the postcard information at the end of this memorandum to individuals that may be interested in making payments online.

If you have any questions about this information, contact:

Contact(s):	Christine Maciel - Medicaid APD LTC Systems Policy Analyst Mat Rapoza - Medicaid APD LTC Systems Policy Analyst		
Phone:	(541) 471-3830 Christine (503) 945-6985 Mat	Fax:	(503) 947-4245
Email:	CHRISTINE.C.MACIEL@dhsosha.state.or.us MATHEW.G.RAPOZA@dhsosha.state.or.us		



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Individuals with a monthly pay-in or participant fee can now make payments online at:

<https://apps.oregon.gov/ECommerce/DHSOHA/EPS/>

- Call 1-855-255-4304 for website assistance



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