

# Information Memorandum Transmittal Aging and People with Disabilities



Brandon Crews, Project Director

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**Number: APD-IM-20-107**

**Issue date: 9/29/2020**

**Topic:** Other

**Due date:**

**Subject:** Provider Time Capture (PTC) - Fall Stakeholder Engagement Sessions

**Applies to (check all that apply):**

- |   |   |
|---|---|
| <input type="checkbox"/> All DHS employees                                | <input type="checkbox"/> County Mental Health Directors                       |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Types A and B | <input type="checkbox"/> Health Services                                      |
| <input checked="" type="checkbox"/> Aging and People with Disabilities    | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs                        | <input type="checkbox"/> ODDS Children's Intensive In Home Services           |
| <input type="checkbox"/> County DD program managers                       | <input type="checkbox"/> Stabilization and Crisis Unit (SACU)                 |
| <input type="checkbox"/> Support Service Brokerage Directors              | <input type="checkbox"/> Other ( <i>please specify</i> ):                     |
| <input type="checkbox"/> ODDS Children's Residential Services             |   |
| <input type="checkbox"/> Child Welfare Programs                           |   |

**Message:**

***Fall Stakeholder Engagement sessions are approaching!***

*See attached announcements for details.*

The Provider Time Capture (PTC) Project is continuing a series of online sessions with impacted stakeholders across the state, including State/AAA Staff, the Consumers we serve and their Providers.

The purpose of PTC's stakeholder engagement activities is to build awareness of Electronic Visit Verification (EVV), including the scope/status of the project, and to gather and address feedback from impacted stakeholders with varying interests, perspectives and involvement.

Below is a schedule of webinar sessions available in the Fall of 2020. Participation in these sessions is not required, but is strongly encouraged for impacted staff, Consumers and Providers. You only need to attend one session (various times are offered to accommodate different schedules).

To join a session, click on the link at the date and time outlined – no prior registration or download is necessary.

**Note:** Select sessions will also be available in Russian, Spanish, Mandarin, and Korean (see schedule below for dates). Please encourage Consumers and Providers to check the PTC website ([PTC.Oregon.gov](http://PTC.Oregon.gov)) regularly for updated availability. Materials from these sessions will be available on the Website in the following languages; English, Spanish, Russian, Vietnamese, Simplified Chinese, Arabic, Somali, Traditional Chinese, Farsi, Romanian and Korean.

<b>State / AAA Staff Webinars</b>		
<b>Date</b>	<b>Time</b>	<b>Zoom Link &amp; Dial In Information</b>
Tuesday, October 20 <sup>th</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1613658142?pwd=a1B2cjFDVIFudzJHQ2FMVTFnbi8zUT09">https://www.zoomgov.com/j/1613658142?pwd=a1B2cjFDVIFudzJHQ2FMVTFnbi8zUT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 365 8142 <b>Passcode:</b> 159332
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1618686298?pwd=NGFPRHdPNFJLbnZSQ29BTHorOXVidz09">https://www.zoomgov.com/j/1618686298?pwd=NGFPRHdPNFJLbnZSQ29BTHorOXVidz09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 868 6298 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1600768580?pwd=a0RCQkVMQ2o1bExJd29Qcng3ak5WZz09">https://www.zoomgov.com/j/1600768580?pwd=a0RCQkVMQ2o1bExJd29Qcng3ak5WZz09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 076 8580 <b>Passcode:</b> 159332
Wednesday, October 21 <sup>st</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1618094440?pwd=U3RybIVNVV1RTYW1DNjBrSDFKbE5zUT09">https://www.zoomgov.com/j/1618094440?pwd=U3RybIVNVV1RTYW1DNjBrSDFKbE5zUT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 809 4440 <b>Passcode:</b> 159332
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1600426293?pwd=aDVFEFZVzR2cWNBd1NtREF5THNHQT09">https://www.zoomgov.com/j/1600426293?pwd=aDVFEFZVzR2cWNBd1NtREF5THNHQT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 042 6293 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1612770589?pwd=TkFjY0FoUjZoYnZ6S1dxem9RSVBKdz09">https://www.zoomgov.com/j/1612770589?pwd=TkFjY0FoUjZoYnZ6S1dxem9RSVBKdz09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 277 0589 <b>Passcode:</b> 159332
Thursday, October 22 <sup>nd</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1612533084?pwd=NEdzZG80VmxXSXBnanRudTVGdEpCQT09">https://www.zoomgov.com/j/1612533084?pwd=NEdzZG80VmxXSXBnanRudTVGdEpCQT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 253 3084 <b>Passcode:</b> 159332
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1612177170?pwd=VGJCQmRmKzA2bHFwVmx3ZUpLK2VSQT09">https://www.zoomgov.com/j/1612177170?pwd=VGJCQmRmKzA2bHFwVmx3ZUpLK2VSQT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 217 7170 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1610962020?pwd=eUN2V01nbIVDeVIKbTNOVXd4SFU4Zz09">https://www.zoomgov.com/j/1610962020?pwd=eUN2V01nbIVDeVIKbTNOVXd4SFU4Zz09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 096 2020 <b>Passcode:</b> 159332

## Consumer/Provider Webinars

Date	Time	Zoom Link
Tuesday, October 27 <sup>th</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1603806239?pwd=amU0eFNwK3FYOGVwcDYvRVlsVkFXdz09">https://www.zoomgov.com/j/1603806239?pwd=amU0eFNwK3FYOGVwcDYvRVlsVkFXdz09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 380 6239 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1611915198?pwd=dDFtc1ZuSIJFNnZMQU1ha25SRVVHZz09">https://www.zoomgov.com/j/1611915198?pwd=dDFtc1ZuSIJFNnZMQU1ha25SRVVHZz09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 191 5198 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1604855482?pwd=eng2TFptZVVFemEzTkdcSGhjR3Uydz09">https://www.zoomgov.com/j/1604855482?pwd=eng2TFptZVVFemEzTkdcSGhjR3Uydz09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 485 5482 <b>Passcode:</b> 159332
	5:30 PM – 7:00 PM	<a href="https://www.zoomgov.com/j/1606736750?pwd=eE1NN05rZG9KcWl0TII3dFIWSEVVUT09">https://www.zoomgov.com/j/1606736750?pwd=eE1NN05rZG9KcWl0TII3dFIWSEVVUT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 673 6750 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>
Wednesday, October 28 <sup>th</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1604036742?pwd=dzZTUVE0cG5Xd3BHc0dWNXVkvWVQ4dz09">https://www.zoomgov.com/j/1604036742?pwd=dzZTUVE0cG5Xd3BHc0dWNXVkvWVQ4dz09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 403 6742 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1617544098?pwd=R3J3cmhCZ0dqZXFSL3I5bE13S0d5UT09">https://www.zoomgov.com/j/1617544098?pwd=R3J3cmhCZ0dqZXFSL3I5bE13S0d5UT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 754 4098 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1604189825?pwd=T1cxVVIDVEY4bVhoVVZFNG5RUjlzQT09">https://www.zoomgov.com/j/1604189825?pwd=T1cxVVIDVEY4bVhoVVZFNG5RUjlzQT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 418 9825 <b>Passcode:</b> 159332
	5:30 PM – 7:00 PM	<a href="https://www.zoomgov.com/j/1609337556?pwd=MVRpY1htTGpza2tnZ3IsVWwvbXFIUT09">https://www.zoomgov.com/j/1609337556?pwd=MVRpY1htTGpza2tnZ3IsVWwvbXFIUT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 933 7556 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>
Thursday, October 29 <sup>th</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1615636798?pwd=V1duNEhXZFNkZk55R1IDS0orUU5JUT09">https://www.zoomgov.com/j/1615636798?pwd=V1duNEhXZFNkZk55R1IDS0orUU5JUT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 563 6798 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1606135724?pwd=akhnQVVRWXoxMlpGekpwZ0s0cEg1QT09">https://www.zoomgov.com/j/1606135724?pwd=akhnQVVRWXoxMlpGekpwZ0s0cEg1QT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 613 5724 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1603390899?pwd=RHFJVXo3amVsdHdHTWh2NzVZUnd6dz09">https://www.zoomgov.com/j/1603390899?pwd=RHFJVXo3amVsdHdHTWh2NzVZUnd6dz09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 339 0899 <b>Passcode:</b> 159332
	5:30 PM – 7:00 PM	<a href="https://www.zoomgov.com/j/1613657021?pwd=a3pZdXVqRFB0MUxPT1pIMHZndmZtQT09">https://www.zoomgov.com/j/1613657021?pwd=a3pZdXVqRFB0MUxPT1pIMHZndmZtQT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 365 7021 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>

For more information on the PTC Project, please visit [PTC.Oregon.gov](http://PTC.Oregon.gov).

*If you have any questions about this information, contact:*

Contact(s): Provider Time Capture	
Phone:	Fax:
Email: <a href="mailto:PTCProject.Info@dhsosha.state.or.us">PTCProject.Info@dhsosha.state.or.us</a>	

# Provider Time Capture: Stakeholder Engagement Sessions

## *State/AAA Staff*

### **What are Stakeholder Engagement sessions?**

The Provider Time Capture (PTC) Project is continuing a series of webinar engagement sessions with impacted stakeholders across the state, including State/AAA Staff, Consumers we serve and their Providers.

### **Why? To provide updates and collect your feedback!**

The purpose of the PTC Stakeholder Engagement is to build awareness of Electronic Visit Verification (EVV), including the scope/status of the project and process impacts, and to gather and address feedback from impacted stakeholders with varying interests, perspectives, and involvement. This information will build upon feedback collected during our spring session, and will help to inform project organizational change management and training strategies, while also helping to measure project success. The state plans to have a PTC solution to comply with EVV by Summer of 2021.

### **How can you join?**

Below is a schedule of webinar engagement sessions available in the Fall of 2020. Participation in these sessions is not required, but is strongly encouraged for impacted employees.

*You only need to attend one session (various times are offered to accommodate different schedules).*

To join a session, click on the link at the date and time outlined – **no prior registration or download is necessary.**

**Note:** Consumer/Provider sessions are also included below for reference purposes; select sessions will also be available in Russian, Spanish, Mandarin, and Korean (see schedule below for dates). Please encourage Consumers and Providers to check the PTC website ([PTC.Oregon.gov](http://PTC.Oregon.gov)) regularly for updated availability. Materials from these sessions will be available on the Website in the following languages; English, Spanish, Russian, Vietnamese, Simplified Chinese, Arabic, Somali, Traditional Chinese, Farsi, Romanian and Korean.

## When and where can you join?

### State / AAA Staff Webinars

Date	Time	Zoom Link & Dial In Information
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	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1618686298?pwd=NGFPRHdPNFJLbnZSQ29BTHorOXVidz09">https://www.zoomgov.com/j/1618686298?pwd=NGFPRHdPNFJLbnZSQ29BTHorOXVidz09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 868 6298 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1600768580?pwd=a0RCQkVMQ2o1bExJd29Qcng3ak5WZz09">https://www.zoomgov.com/j/1600768580?pwd=a0RCQkVMQ2o1bExJd29Qcng3ak5WZz09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 076 8580 <b>Passcode:</b> 159332
Wednesday, October 21 <sup>st</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1618094440?pwd=U3RyblVNV1RTYW1DNjBrSDFKbE5zUT09">https://www.zoomgov.com/j/1618094440?pwd=U3RyblVNV1RTYW1DNjBrSDFKbE5zUT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 809 4440 <b>Passcode:</b> 159332
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1600426293?pwd=aDVFTEFZVzR2cWNbd1NtREF5THNHQT09">https://www.zoomgov.com/j/1600426293?pwd=aDVFTEFZVzR2cWNbd1NtREF5THNHQT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 042 6293 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1612770589?pwd=TkJyY0FoUjZoYnZ6S1dxem9RSVBkdz09">https://www.zoomgov.com/j/1612770589?pwd=TkJyY0FoUjZoYnZ6S1dxem9RSVBkdz09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 277 0589 <b>Passcode:</b> 159332
Thursday, October 22 <sup>nd</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1612533084?pwd=NEdzZG80VmxXSXBnanRudTVGdEpCQT09">https://www.zoomgov.com/j/1612533084?pwd=NEdzZG80VmxXSXBnanRudTVGdEpCQT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 253 3084 <b>Passcode:</b> 159332
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1612177170?pwd=VGJcQmRmKzA2bHFwVmx3ZUpLK2VSQT09">https://www.zoomgov.com/j/1612177170?pwd=VGJcQmRmKzA2bHFwVmx3ZUpLK2VSQT09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 217 7170 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1610962020?pwd=eUN2V01nblVDeVlKbTNOVXd4SFU4Zz09">https://www.zoomgov.com/j/1610962020?pwd=eUN2V01nblVDeVlKbTNOVXd4SFU4Zz09</a> <b>To join by phone dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 096 2020 <b>Passcode:</b> 159332

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	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1611915198?pwd=dDFtc1ZuSIJFNnZMQU1ha25SRVVHZz09">https://www.zoomgov.com/j/1611915198?pwd=dDFtc1ZuSIJFNnZMQU1ha25SRVVHZz09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 191 5198 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1604855482?pwd=eng2TFptZVVFemEzTkdcSGhjR3Uydz09">https://www.zoomgov.com/j/1604855482?pwd=eng2TFptZVVFemEzTkdcSGhjR3Uydz09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 485 5482 <b>Passcode:</b> 159332
	5:30 PM – 7:00 PM	<a href="https://www.zoomgov.com/j/1606736750?pwd=eE1NN05rZG9KcWloTlI3dFIWSEVVUT09">https://www.zoomgov.com/j/1606736750?pwd=eE1NN05rZG9KcWloTlI3dFIWSEVVUT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 673 6750 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>

Wednesday, October 28 <sup>th</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1604036742?pwd=dzZTUVE0cG5Xd3BHc0dWNXVkwVQ4dz09">https://www.zoomgov.com/j/1604036742?pwd=dzZTUVE0cG5Xd3BHc0dWNXVkwVQ4dz09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 403 6742 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1617544098?pwd=R3J3cmhCZ0dqZXFSL3I5bEl3S0d5UT09">https://www.zoomgov.com/j/1617544098?pwd=R3J3cmhCZ0dqZXFSL3I5bEl3S0d5UT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 754 4098 <b>Passcode:</b> 159332
	3:00 PM – 4:30 PM	<a href="https://www.zoomgov.com/j/1604189825?pwd=T1cxVVIDVEY4bVhoVVZFNNG5RUjIzQT09">https://www.zoomgov.com/j/1604189825?pwd=T1cxVVIDVEY4bVhoVVZFNNG5RUjIzQT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 418 9825 <b>Passcode:</b> 159332
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Thursday, October 29 <sup>th</sup>	8:30 AM – 10:00 AM	<a href="https://www.zoomgov.com/j/1615636798?pwd=V1duNEhXZFNkZk55R1IDS0orUU5JUT09">https://www.zoomgov.com/j/1615636798?pwd=V1duNEhXZFNkZk55R1IDS0orUU5JUT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 161 563 6798 <b>Passcode:</b> 159332 <i>Live Translation Services Available in Russian, Spanish, Mandarin, Korean</i>
	1:00 PM – 2:30 PM	<a href="https://www.zoomgov.com/j/1606135724?pwd=akhnQVVRWXoxMlpGekpwZ0s0cEg1QT09">https://www.zoomgov.com/j/1606135724?pwd=akhnQVVRWXoxMlpGekpwZ0s0cEg1QT09</a> <b>To call in Dial:</b> +1 669-254-5252 <b>Meeting ID:</b> 160 613 5724 <b>Passcode:</b> 159332
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## What resources are available for you?

The PTC Project Team is excited to share updates as more information becomes available.

Please see [PTC.Oregon.gov](https://www.ptc.oregon.gov) for the most up to date information.

Please send any questions about PTC to: [PTCProject.Info@dhsosha.state.or.us](mailto:PTCProject.Info@dhsosha.state.or.us).

**Note:** The Oregon Department of Human Services is committed to protecting the health and well-being of our staff and the people we serve. We're doing our part to slow the spread of Coronavirus by acting on guidance from our Governor to limit exposure through social distancing. Get the latest information on the Oregon Health Authority's Coronavirus [website](#).

# Provider Time Capture Stakeholder Engagement Sessions

## *For Consumers and Providers*

### What are stakeholder engagement sessions?

The Provider Time Capture (PTC) Project is continuing a series of online sessions with:

- The Consumers we serve
- Home care workers who serve in-home consumers enrolled in Aging and People with Disabilities (APD) program
- Personal care attendants who serve in-home consumers enrolled in the Health Systems Division (HSD)
- Any others interested in information about this project.

The state plans to have a PTC solution to comply with Electronic Visit Verification (EVV) by summer 2021.

### Why? To provide updates and collect your feedback!

The PTC online sessions' goals are to:

- Build an understanding of EVV (including what you can expect from the project, project progress and process impacts)
- Collect and address feedback from affected users with different interests, perspectives and involvement.

This information will build upon feedback collected during our previous session to help to guide the project

### How can you join a session?

Below is a schedule of online sessions available in fall 2020. You are not required to participate in these sessions. Although you will not be paid to attend the sessions, we strongly encourage you to participate.

*You only need to attend one session. (Various times are offered to accommodate different schedules.)*

To join a session, click on the link at the date and time you choose. **No prior registration or download is necessary.**

**Note:** Select sessions will also be available in Russian, Spanish, Mandarin and Korean (see schedule below for dates). Please check the PTC website ([PTC.Oregon.gov](http://PTC.Oregon.gov)) regularly for updated availability. If you can't attend, materials from these sessions will be available on the website in the following languages; English, Spanish, Russian, Vietnamese, Simplified Chinese, Arabic, Somali, Traditional Chinese, Farsi, Romanian and Korean.



## What resources are available for you?

Please see [PTC.Oregon.gov](https://www.ptc.oregon.gov) for the most up-to-date information.

You can get this document in other languages, large print, braille or a format you prefer. For questions about accessibility or to request an accommodation, please contact [PTCProject.Info@dhsoha.state.or.us](mailto:PTCProject.Info@dhsoha.state.or.us). Please make your request at least 48 hours prior to the event.

**Please send any other questions about PTC to [PTCProject.Info@dhsoha.state.or.us](mailto:PTCProject.Info@dhsoha.state.or.us).**

**Note:** The Oregon Department of Human Services is committed to protecting the health and well-being of our staff and the people we serve. We're doing our part to slow the spread of coronavirus by acting on guidance from our Governor to limit exposure through social distancing. Get the latest information on the Oregon Health Authority's coronavirus [website](#).