

# Information Memorandum Transmittal Aging and People with Disabilities



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**Number:** APD-IM-20-131

**Issue date:** 12/9/2020

**Topic:** Long Term Care

**Due date:**

**Subject:** New Worker Training Series for Homecare and Personal Support Workers Now Available Statewide

**Applies to (check all that apply):**

- |   |   |
|---|---|
| <input type="checkbox"/> All DHS employees                                | <input checked="" type="checkbox"/> County Mental Health Directors                                      |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Types A and B | <input type="checkbox"/> Health Services  |
| <input checked="" type="checkbox"/> Aging and People with Disabilities    | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services (ODDS)                |
| <input type="checkbox"/> Self Sufficiency Programs                        | <input checked="" type="checkbox"/> ODDS Children's Intensive In Home Services                          |
| <input checked="" type="checkbox"/> County DD program managers            | <input type="checkbox"/> Stabilization and Crisis Unit (SACU)   |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors   | <input checked="" type="checkbox"/> Other ( <i>please specify</i> ): County Mental Health Case Managers |
| <input type="checkbox"/> ODDS Children's Residential Services             |   |
| <input type="checkbox"/> Child Welfare Programs                           |   |

**Message:**

Training becomes mandatory for all homecare and personal support workers and personal care attendants on Sept. 1, 2021 and will be provided by our partner, Carewell SEIU 503 Training. Carewell is a partnership between the State of Oregon and SEIU 503 and was created alongside the passing of SB 1534. Their mission is to deliver quality training to homecare and personal support workers and personal care attendants.

Carewell SEIU 503 Training launched a statewide pilot on Dec.1, 2020 for the New Worker Training series. This includes:

- Orientation (4 hours online) – available on demand
- Online Core (4 hours of self-paced online modules) – available on demand
- Core Workshop (a 4-hour instructor-led webinar) – available several days and times per week, including evenings and weekends

Training is available in English, Spanish, Russian, Vietnamese, Arabic, and Simplified

Chinese (voiceovers in Mandarin). Interpreter services are provided when requested.

Orientation is designed to be taken when an individual applies to be a worker (pre-enrollment). After a newly enrolled worker completes orientation, they will be directed by Carewell to complete Online Core and the Core Workshop within 120 days of enrolling as a homecare worker, personal support worker, or personal care attendant.

Workers hired during the pilot period and who complete the New Worker Training series will not need to take the refresher training for the current workforce when it becomes a requirement in 2021. Information about refresher training will soon be available.

Local offices are asked to do the following:

- Direct those who have started the application process to the Carewell SEIU 503 Training website to register for orientation: [CarewellSEIU503.org/training](https://www.carewellseiu503.org/training)
- Send new applicants the links to the following materials from the Oregon Home Care Commission website or provide hard copies supplied by Carewell:
  - Flyer, Steps to Success, and FAQ
  - Registration and User Guide

The above materials are available on the [OHCC website](#) in English, Spanish, Russian, Vietnamese, Arabic, and Simplified Chinese. To request printed materials, please email Carewell SEIU 503 Training at [CarewellSEIU503Training@RISEpartnership.com](mailto:CarewellSEIU503Training@RISEpartnership.com), write “New Worker Materials Request” in the subject line and include the requested quantity in the body of the email.

For more information about Carewell SEIU 503 Training, please visit their website at : <https://www.seiu503training.org/>

For information about SB 1534 and mandatory training, please visit the Oregon Home Care Commission’s website at <https://www.oregon.gov/DHS/SENIORS-DISABILITIES/HCC/Pages/Senate-Bill-1534-Updates.aspx>.

*If you have any questions about this information, contact:*

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