

Information Memorandum Transmittal Aging and People with Disabilities



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Number: APD-IM-21-092

Issue date: 9/20/2021

Topic: Long Term Care

Due date:

Subject: Hospital Decompression Assistance- Contractor Support

Applies to (check all that apply):

- | | |
|---------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Types A and B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Message:

The Oregon Health Authority (OHA) has contracted the services of Kepro to help assist the Decompression Assistance Team (DAT) with providing discharge assistance to hospitals throughout the state. Kepro Case Managers (CMs) have already been assigned to some regions and will be assisting all regions shortly.

To work quickly and efficiently with discharging Oregonians, it is important that local office staff work with Kepro CMs in these efforts. This will require staff to communicate with Kepro CMs about cases they may be working on. This can include but is not limited to:

- The results of a recent CA/PS assessment
- Financial Eligibility review status
- Service planning discussions
- Placement options being pursued

Kepro CMs are here to help support discharges, not to take over cases the local office is actively working on. Staff are encouraged to work with Kepro CMs in the discharge process as they assist with identifying and overcoming barriers. Case information shared with Kepro CMs should be limited to what is needed to assist with the

discharge and only for cases that are needing to discharge from a hospital setting. Cases in any other setting should not have information disclosed with the Kepro CM.

If you have any questions about this information, contact:

Contact(s): SPD.Exceptions@dhsosha.state.or.us	
Phone:	Fax:
Email:	