

Office of Payment Accuracy and Recovery 2012

UNIT CONTACTS

www.dhs.state.or.us/admin/opar

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Paul Pickerell	Payment Accuracy Section
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Debby Williams	Admin/Operations Section
503-378-5620	FAX: 503-378-3207
Brian Lueken	TPL Section
503-378-3410	FAX: 503-378-8645
Bonnie Wakeland	Recovery Section
503-378-2220	FAX: 503-378-3207

Administration Section

Section Manager: Debby Williams

2850 Broadway Street NE

Salem, OR 97303

Administrative Team – AT

2850 Broadway Street NE

Salem, OR 97303

Debby Williams – <i>Manager</i>	503-378-4053
Elizabeth Fistel – <i>Lead Worker</i>	503-373-0326
Wendy Flemming – <i>Admin Support</i>	503-373-0709
Vacant – <i>Admin Support</i>	503-378-6932

Client Maintenance Unit - CMU

2850 Broadway Street NE
Salem, OR 97303
MAINTENANCE Client@state.or.us

Emrance Berger – <i>Manager</i>	503-378-3460	
Sharon Arrington – <i>Policy Analyst</i>	503-378-3304	
Sherry Ripple – <i>Office Specialist/Direct Deposit Specialist</i>	503-378-4002	
Eligibility Systems Issues.....	503-378-4369	
Marge Davenport	Katie Ward	Arlene Combs
Karen Gauthier	Jake Jensen	
Fax.....	503-373-0357	

TPL Section

Section Manager: Brian Lueken
2850 Broadway St NE
Salem, OR 97303

Health Insurance Group - HIG

PO Box 14023
Salem, OR 97309

Tim Cole – <i>Manager</i>	503-378-3461
Carolyn Thiebes – <i>Policy Analyst</i>	503-378-3507
Janine Kilty – Lead Worker	503-378-3324
Julie Groesbeck – Lead Worker	503-378-6462
Telephone.....	503-378-6233
Fax.....	503-373-0358

Medical Payment Recovery Unit - MPR

PO Box 14023
Salem, OR 97309

Donna Duclos - <i>Manager</i>	503-378-3631
Carolyn Thiebes – <i>Policy Analyst</i>	503-378-3507
Michelle Halfman – <i>Program Analyst</i>	503-378-6349
Patricia Treski – <i>Lead Worker</i>	503-378-6344
Telephone.....	503-378-2005
Fax.....	503-391-2360

Personal Injury Lien Unit - PIL

PO Box 14512
Salem, OR 97309

Fritz Jenkins – <i>Manager</i>	503-378-8113
Rick Mills – <i>Policy Analyst</i>	503-378-3289
Clients with last names beginning:	
A – D contact Susie Smith (503-378-2737)	
E – K contact Natalia Scheratski (503-378-4969)	
L – Q contact Susan Fredinburg (503-378-4957)	
R – Z contact Mary Beth Pike (503-378-2919)	
General questions: telephone.....	503-378-4514
Toll-Free.....	800-377-3841
Fax.....	503-378-2577

Provider Audit Unit – PAU

2850 Broadway St NE, 2nd Floor
Salem, OR 97303

Fritz Jenkins – <i>Audit Manager</i>	503-378-8113
Barbara Zharkoff – <i>Policy Analyst</i>	503-378-3299
Telephone.....	503-378-8112
Fax.....	503-378-3437

Recovery Section

Section Manager: Bonnie Wakeland
2850 Broadway Street NE
Salem, OR 97303

Estate Administration Unit - EAU

PO Box 14021
Salem, OR 97309-5024

Karen Carson – *Manager*.....503-378-5213
Peggy Cain – *Assistant Unit Manager*..... 503-378-4903
Rick Mills – *Policy Analyst*.....503-378-3289

Assistant Estate Administrators:

A – C:

Betty Holladay..... 503-378-2334

D-F, W

Karen Roth..... 503-378-2278

G-J:

Kathy Rossi..... 503-378-3739

K-M:

Dianne Holmes..... 503-378-4904

N-R, X-Z:

Cindy Steckel..... 503-378-3576

S-V:

Deena Fitts..... 503-378-4937

Estate Administrators:

Pam Taylor 503-378-4911

Treva Teeples..... 503-378-4897

M. J. Moore..... 503-378-4900

Tricia Collier..... 503-378-4905

Ken Ryder..... 503-378-2263

Accounts Receivable Administrator:

Tammy Bersin 503-378-6897

General Phone Numbers:

Telephone..... 503-378-2884

Toll-Free..... 800-826-5675

Fax..... 503-378-3137

Overpayment Recovery Unit - ORU

PO Box 14150
Salem, OR 97309-0430

Steve Stover – <i>Manager</i>	503-373-7743
Barbara Zharkoff – <i>Policy Analyst</i>	503-378-3299
Rick Mills – <i>Policy Analyst</i>	503-378-3289
Jennifer Condon – <i>Lead Worker</i>	503-378-6301
Stacy Kohon – <i>Lead Worker</i>	503-378-3661
Telephone.....	503-373-7772
Toll-Free.....	800-273-0548
Fax.....	503-373-7303

Policy Unit

Bonnie Wakeland – <i>Manager</i>	503-378-2220
Rick Templeton	503-602-3245
Vacant – <i>Policy Analyst</i> :	503-378-3510
Carolyn Thiebes – <i>Policy Analyst</i> : HIG, MPR.....	503-378-3507
Sharon Arrington – <i>Policy Analyst</i> : CMU, DMU.....	503-378-3304
Rick Mills – <i>Policy Analyst</i> : EAU, PIL,.....	503-378-3289
Barbara Zharkoff – <i>Policy Analyst</i> : PAU, ORU, PERM.....	503-378-3299
Vacant - <i>Research Analyst</i>	503-378-3460
Unit Fax.....	503-378-3207

Payment Accuracy Section

Section Manager: Paul Pickerell
2850 Broadway Street NE
Salem, OR 97303

Data Match Unit - DMU

2850 Broadway Street NE
Salem, OR 97303

Emrance Berger – <i>Manager</i>	503-378-3584
Dominika Avgi – <i>Computer System Liaison</i>	503-378-3513
Jenifer Wood – <i>HSS2 Lead</i>	503-378-3841
Sharon Arrington – <i>Policy Analyst</i>	503-378-3304
Fax.....	503-378-3207

Fraud Investigations Unit - FIU

PO Box 14150
Salem, OR 97309-0430

John Carter – <i>Manager</i>	503-378-3765
Sharon Arrington – <i>Policy Analyst</i>	503-378-3510
Eva Mendez – <i>IPV Data Coordinator</i>	503-378-3779
Tim Shimomaeda – <i>IPV Team Coordinator</i>	971-673-5528
Kate Hageman— <i>Fraud Specialist</i>	503-378-3634
Michael Cartwright – <i>Program Analyst</i>	503-378-3769
Central Office.....	877-888-3578
Fraud Hotline.....	888-372-8301
Fax.....	503-373-1525

Overpayment Writing Unit – OWU

PO Box 14150
Salem, OR 97309

Shuttle Address: Attn: OVP Writing Unit
DHS Salem Parkway Building
2850 Broadway Street NE, Salem, OR 97303

Angela Molthan – <i>Manager</i>	503-378-8097
Sharon Arrington – <i>Policy Analyst</i>	503-378-3510
Vacant – <i>OHP OVP Team</i>	503-378-3652
Rhonda Barnett – <i>Childcare Provider OVPs</i>	503-378-3649
General Business Line/Support Staff.....	503-373-1872
Toll-Free.....	877-888-3578
Fax.....	503-378-3872