

## Welcome to CTS LanguageLink!

We are pleased to have the opportunity to serve your Over-the-Phone Interpretation needs. Since 1991, CTS LanguageLink has provided the most trusted multilingual communication for the most demanding and diverse client base. You can count on one team, in one place to handle all of your language needs.

## Our services feature:

- 240+ languages and dialects
- Access 24 hours a day, 7 days a week, 365 days a year
- Online Client Portal to access your account and services
- Personalized service and custom toll-free numbers
- Support materials for your staff, offices and locations
- Full suite of language solutions offered in-house

## **How to Request Interpretation Services:**

Once your account is set up, please follow the steps below when calling to request an interpreter:

Step 1: Call +1-877-764-7888

Step 2: Provide the Call Center Service Representative with:

- Account number 8606
- Your full name
- Language needed
- Division
- Branch Office Name
- \* If you need a third party domestic call our customer service representative can make this call for you. For International calls there is an additional charge.

Please contact our Client Relations Manager if you have any further questions.

Camilo Angel, Client Relations Manager
Direct Line 1-866-610-1338 x 781

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