

Mike McCormick

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Number: APD-AR-17-047

Issue date: 8/4/2017

Topic: Cash Payments

Due date:

Subject: Oregon Lifeline

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental
Disabilities Services(ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive
In Home Services |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> ODDS Children's
Residential Services | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> Child Welfare Programs | |

Action required:

Effective immediately, all APD And AAA staff should provide a copy of the attached "Lifeline Program" flyer to all new applicants for SNAP, medical assistance, or in-home service benefits.

Copies of the flyer should also be given to clients of all of these programs whose case(s) are already open. These copies can be given at redetermination or recertification, or they can be given to clients at any other time. There is no wrong time to provide the flyer to clients.

This flyer is new as of January 1, 2017. Clients who have received copies of previous versions of the form should be given copies of the new version.

PLEASE NOTE: One commonly available sort of Emergency Response System (ERS) is called a "Lifeline". The attached flyer does not address clients' potential eligibility for an ERS. This flyer relates to clients' eligibility for assistance with telephone OR broadband internet service.

Reason for action:

To ensure that all eligible APD / AAA applicants and clients receive Oregon Lifeline benefits in a way that the client prefers.

Field/stakeholder review: Yes No

If yes, reviewed by:

If you have any questions about this action request, contact:

Contact(s):	Chris Ellis		
Phone:	503-373-2305	Fax:	
Email:	Christopher.m.ellis@state.or.us		



Lifeline Program

Oregon Lifeline is a federal and state program, managed by the Oregon Public Utility Commission, that provides a discount of up to \$12.75 on phone service or up to \$9.25 on broadband service (landline or wireless) for qualifying low-income households with participating companies. The program limits the Lifeline discount to one per household for either phone or broadband service.

You may qualify if you receive benefits from one of the following programs or if your total household income is at or below 135% of Federal Poverty Guidelines:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (Section 8)
- Veterans or Survivors Pension

The following companies participate in Oregon Lifeline:

Landline phone companies:

Asotin	DirectLink	Molalla	Oregon/Idaho	Scio Mutual
Beaver Creek	Eagle	Monitor	People's	St. Paul
CenturyLink	Frontier	Monroe	Pine Telephone	Stayton Co.
Clear Creek	Gervais/DataVision	Nehalem	Pioneer	Warm Springs
Colton	Helix	North State	Reliance Connects	
ComSpan	Home	Oregon Tel. Corp.	Roome Tel Com	

Wireless phone companies:

AT&T Mobility* in select areas	Snake River PCS	US Cellular
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*AT&T Mobility only offers the Lifeline discount in select areas.
Call 1-800-377-9450 to determine if the Lifeline discount is offered in your coverage area.

Wireless phone companies that provide free monthly minutes:

Access Wireless by i-wireless • To apply: 1-888-900-5899 or www.accesswireless.com
 Assurance Wireless by Virgin Mobile • To apply: 1-877-378-4004 or www.assurancewireless.com
 enTouch by Boomerang • To apply: 1-844-891-1800 or www.entouchwireless.com

Apply at www.rspf.org or call 1-800-848-4442 to request an application.

Participating companies and discount amounts are subject to change.