

Aging and People with Disabilities

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Number: APD-IM-17-041
Issue date: 5/9/2017

Topic: Long Term Care

Subject: Online Payment Option for In-Home Individuals with a Pay-in

Applies to (check all that apply):

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| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services(ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children’s Intensive In Home Services |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> ODDS Children’s Residential Services | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> Child Welfare Programs | |

Message: Starting May 10, 2017, individuals receiving In-Home services and have a monthly pay-in have the option of making this payment by debit or credit card using the state’s online payment service. The website is:

<https://apps.oregon.gov/ECommerce/DHSOHA/EPS/>.

Individuals will need to select the box that says “In-Home Services Pay-in”. The individual will need to have their payment notice in order to complete the transaction.

Online payments can be made 24/7 by using a Visa, MasterCard, or Discover debit or credit card. If participants experience difficulty while using the online payment service, they can call **1-855-255-4304** for assistance during regular business hours.

Please inform individuals that make monthly pay-ins of this option.

If you have any questions about this information, contact:

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