ODDS Policy and Field support

Manager = Chelas Kronenberg
971-600-7892
Chelas.a.Kronenberg@state.or.us

Chris Munn
503-945-5809
Christopher.m.Munn@state.or.us
• Support to Policy team
• Complaint and hearing support
• MMIS Prior Authorization and Payments

POLICY TEAM
Mike Parr – Policy Analyst lead
(503) 508-4003
Mike.r.Parr@state.or.us
• Case management program analyst
• In-Home services policy
• Expenditure Guidelines
• Geographic exceptions

Chrissy Fuchs
(971) 240-0241
Chrissy.Fuchs@state.or.us
• In – home services policy
• Supported Living
• Home Delivered Meals
• Transportation (community, non-medical)

Christina Hartman
(971) 413-4225
Christina.Hartman@state.or.us
• OAR coordinator for ODDS

Ken Ralph
(503) 947-5191
Ken.J.Ralph@state.or.us
• AFH – policy and liaison
• SNAP review (backup)
• CCO liaison
• Medical/ nursing policy
• Liaison to kids foster care
• Delegated nursing (LTCCN)

Kirsten Collins
(503) 381-3515
Kirsten.g.Collins@state.or.us
• ASI/OIS contract manager
• Professional Behavior Services
• Home and Van Modifications

Myles Maxey
(503) 302-7547
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• Monitoring specialist of services and case management

Rose Herrera
(503)508-5144
Rose.K.Herrera@state.or.us
• HCBS specialist
• Support Technology
• 24-hour residential program analyst
• Host Homes program analyst

Shelly Reed
(503) 569-3347
Shelly.m.Reed@state.or.us
• PSW specialist
• PSW terminations
• Home Care Commission –DD liaison
• Specialized Supplies
• Assistive Devices and Technology
**Field Team**

*Field liaisons are available to help problem solve complex situations; help program managers implement new strategies or improvement plans; work with providers and licensing concerns as well as help resolve complaints*

Karen Markins - Lead Field Liaison  
(971) 707-3684  
Karen.e.Markins@state.or.us
- **CDDP**: Multnomah, Clackamas, Washington, Union, Wallowa, Umatilla, Baker
- **Brokerages**: Inclusion, INW, SDRI, Mentor Metro, UCP, Community Pathways, EOSSB

Matt Bighouse  
(503) 741-5878  
Matt.L.Bighouse@state.or.us
- **CDDP**: Marion, Linn, Benton, Polk, Yamhill, Lincoln, Tillamook, Clatsop, Columbia, Mid-Columbia, Grant, Wheeler, Gilliam, Morrow
- **Brokerages**: Mentor MV, ISN, RCO, Full Access
- DOC release coordinator
- PSRB release coordinator

Carolyn Sahr  
(971) 719-0127  
Carolyn.R.Sahr@state.or.us
- **CDDP**: Malheur, Crook, Jefferson, Deschutes, CLCM (all), Lane, Klamath, Jackson, Harney, Lake
- **Brokerages**: SORB, CSI, Full Access HD
- Health Care Representative (HCR) contact
- Death review coordinator

Emily Cervantes  
(503) 945-9815  
Emily.A.Cervantes@state.or.us
- Residential placement liaison
- DRC contact
- HCBS concerns
- Emergency Preparedness
- OSH transitions
- Complaint program specialist

Jen Chadwick  
(503) 947-1105  
Jennifer.Chadwick@state.or.us
- Support to Field team
- Support for:
  - Home modification requests
  - PASRR-II requests
  - Direct Nursing Service requests
- Processing Funding Reviews

Rachel Olson  
(503) 269-5602  
Rachel.Olson@state.or.us
- Health Management specialist
- PASRR-II Coordinator for DD and APD
- Direct Nursing Service (DNS) criteria