ODDS Policy and Field support

Manager = Chelas Kronenberg
971-600-7892
Chelas.a.Kronenberg@state.or.us

Chris Munn
503-945-5809
Christopher.m.Munn@state.or.us

- Support to Policy team
- Complaint and hearing support
- MMIS Prior Authorization and Payments

POLICY TEAM

Mike Parr – Policy Analyst lead
(503) 508-4003
Mike.r.Parr@state.or.us

- Case management program analyst
- In-Home services policy
- Expenditure Guidelines
- Geographic exceptions
- Supported living (interim)
- Home Delivered Meals (interim)
- Chore Services (interim)

Vacant

- In – home services policy
- Supported Living
- Home Delivered Meals
- Chore Services

Christina Hartman
(971) 413-4225
Christina.Hartman@state.or.us

- OAR coordinator for ODDS

Ken Ralph
(503) 947-5191
Ken.J.Ralph@state.or.us

- AFH – policy and liaison
- SNAP review (backup)
- CCO liaison
- Medical/ nursing policy
- Liaison to kids foster care
- Delegated nursing (LTCCN)

Kirsten Collins
(503) 381-3515
Kirsten.g.Collins@state.or.us

- ASI/OIS contract manager
- Professional Behavior Services
- Home and Van Modifications

Myles Maxey
(503) 302-7547
Myles.maxey@state.or.us

- Monitoring specialist of services and case management

Rose Herrera
(503)508-5144
Rose.K.Herrera@state.or.us

- HCBS specialist
- Support Technology
- 24-hour residential program analyst
- Host Homes program analyst

Shelly Reed
(503) 569-3347
Shelly.m.Reed@state.or.us

- PSW specialist
- PSW terminations
- Home Care Commission –DD liaison
- Specialized Supplies
- Assistive Devices and Technology

Field Team

Field liaisons are available to help problem solve complex situations; help program managers implement new strategies or improvement plans; work with providers and licensing concerns as well as help resolve complaints

Karen Markins - Lead Field Liaison
(971) 707-3684
Karen.e.Markins@state.or.us

- **CDDP**: Multnomah, Clackamas, Washington, Union, Wallowa, Umatilla, Baker
- **Brokerages**: Inclusion, INW, SDRI, Mentor Metro, UCP, Community Pathways, EOSSB

Matt Bighouse
(503) 741-5878
Matt.L.Bighouse@state.or.us

- **CDDP:** Marion, Linn, Benton, Polk, Yamhill, Lincoln, Tillamook, Clatsop, Columbia, Mid-Columbia, Grant, Wheeler, Gilliam, Morrow
- **Brokerages:** Mentor MV, ISN, RCO, Full Access
- DOC release coordinator
- PSRB release coordinator

Carolyn Sahr
(971) 719-0127
Carolyn.R.Sahr@state.or.us

- **CDDP**: Malheur, Crook, Jefferson, Deschutes, CLCM (all), Lane, Klamath, Jackson, Harney, Lake
- **Brokerages**: SORB, CSI, Full Access HD
- Health Care Representative (HCR) contact
- Death review coordinator

Emily Cervantes
(503) 945-9815
Emily.A.Cervantes@state.or.us

- Residential placement liaison
- DRC contact
- HCBS concerns
- Emergency Preparedness
- OSH transitions
- Complaint program specialist

Vacant (Chris Munn covering)

- Support to Field team
- Support for:
  - Home modification requests
  - PASRR-II requests
  - Direct Nursing Service requests
- Processing Funding Reviews

Rachel Olson
(503) 269-5602
Rachel.Olson@state.or.us

- Health Management specialist
- PASRR-II Coordinator for DD and APD
- Direct Nursing Service (DNS) criteria