Your	Supersedes:	Policy Number:			
<b>Contract Services and People with Disabilities</b>	June 1, 2002	4.007			
of Human Services	Effective Date:				
State Operated Community Program		July 1, 2004			
(SOCP)	Approval Signature:	:			
Policies and Procedures					
Subject:					
Individual Health Care					

#### **REFERENCE:**

OAR 411-325-0120 (1a) (3c) (12); 411-325-0310; 411-325-0430 (3 c, d); 411-340-0170 SOCP Policy #3.003 (Confidentiality)

#### POLICY:

SOCP will monitor the health status of individuals, maintain accurate records, and provide supports necessary for individuals to receive care promoting their health and well being. When the individual's medical, behavioral or physical needs change to a point that they cannot be met by SOCP, the Services Coordinator will be notified immediately and that notification documented in the individual's chart.

#### DOCUMENTATION

Responsibility	Action
Site Manager	All individual medical records will be kept confidential, current, and organized in a manner that permits staff and medical persons to follow easily the individual's course of treatment. (Policy 3.003)
	A segregated, locked file will be maintained for any individual's HIV/other sexually transmitted disease information upon his/her request.
	The Individual Support Plan (ISP) will contain a current Health List or Nursing Care Plan that contains a current list of medical conditions and the treatment strategies for each condition. A part of the ISP will be the completion of the Risk Tracking Record that helps to identify specific medical/behavioral issues that are potentially high risk and gives direction for supports that the team will follow-up on.
Support Staff	Maintain records on each individual to aid physicians, medical professionals, and the program in understanding the individual's medical history and current treatment plan. It will include a medical history, current medical conditions, medical diagnosis, known allergies, immunizations and current signed physicians' orders for all medications, treatments (except over-the-counter topical), therapies, modified or special diets, adaptive equipment, and aids to physical functioning.

#### Responsibility Action

Consistently use progress notes (Attachment A) to document all medical or medically related events and to follow medical issues to resolution. Each individual will have a maintained medical history outlining all known hospitalizations and surgeries (Attachment B).

Daily use of a communication log/shift report (Attachment C) in each home to facilitate information exchange between staff (retain for 30 days).

#### TREATMENT

Responsibility	Action
Site Manager	Assure each individual has a primary physician or health care provider whom he/she, the parent, guardian or legal representative has chosen from qualified providers.
	Assure each individual receives a medical evaluation by a qualified health care provider no less than every two years or as recommended by a physician.
	Assure no individual has PRN orders for psychotropic medications (unless a variance is obtained).
Support Staff	Assure all visits to medical professionals are documented on a Physician Visit/Order form or consultation form as appropriate to the specific discipline (e.g. PT/OT/dietitian) and filed in the individual's medical record.
	Use the Physician Telephone Order form to document orders made by the physician over the telephone. The completed form will be sent to the physician for his/her signature. A copy of the completed form will be retained to transcribe the order and this will be matched to and filed with the signed copy upon return from the physician.
	Assure individuals have their health status and physical condition monitored and timely action will be taken in response to identified changes that could lead to deterioration or harm.

Attachment A: Progress Notes Attachment B: Hospitalization & Surgery Record Attachment C: Daily Log



# Seniors and People with Disabilities

Policy Title:	4.007 Individual Health Care				
Policy Number:	4.007Version:0.2Effective Date:mm/dd/2008				

Approved By: Authorized Signer Name

Date Approved

#### **Overview**

**Description**: The State Operated Community Program (SOCP) must have and implement policies and procedures, that maintain, monitor and protect the health status of individuals.

**Purpose/Rationale**: All individuals served by the SOCP will receive any and all appropriate medical treatments and interventions. Medical-ethical decisions, especially those regarding life-sustaining treatment will be carefully considered, regularly reviewed and documented.

**Applicability:** Assure individuals have their health status and physical condition monitored and timely action taken in response to identified changes that could lead to deterioration or harm. Forms/documentation/POLST are designed to transfer across treatment settings, so it is readily available to medical personnel, including emergency medical technicians (EMT's), emergency physicians, and care program.

**Failure to Comply:** Violations may result in a civil penalty up to \$500 per day for each violation not to exceed \$6,000 for all violations for any licensed 24-hour residential home or facility within a 90-day period.

#### **Policy**

- **1. Medical records** will be kept confidential, current and organized in a manner that permits staff and medical person to easily follow the individual's course of treatment.
- 2. The Individual Support Plan (ISP) will contain a current Health or Nursing Care Plan with current list of medical conditions and the treatment strategies for each condition.
  - a. The program must ensure each individual receives a medical evaluation by a qualified health care provider no less than every **two** years or as recommended by a physician;
  - b. The Risk Tracking Record will be completed as part of the ISP, to identify specific medical/behavioral high risk issues with directions for supports and team follow-up;
  - c. Maintain current records/documentation for:
    - Medical history
    - Medical conditions
    - Diagnosis
    - Record of hospitalizations and surgeries
- Known allergies
- Immunizations
- Therapies
- Record of Physician Visits (no less than every two years)
- All medications and treatments must be recorded on an individualized medication administration record (MAR).

- **3. Implementation:** Signed physician's or qualified health care provider's written, signed order is required prior to the usage or implementation of all to the following:
  - Aids for physical functioning
  - Treatments other than 1<sup>st</sup> Aid
  - Adaptive equipment

- Prescription medications
- Modified or special diets
- Non-prescription medications
   (except over-the-counter topical)
- **4. Notification.** When the individual's medical/behavior/physical needs cannot be met by the program, the services coordinator MUST be immediately notified and documented.

#### Policy that apply:

2.009 Records and Retention, 3.001 Behavior Supports, 3.005 Individual Rights, 4.004 Medication Administration, 5.006 Individual Summary Sheets

#### Procedure(s) that apply:

2.009.05 Records and Retention, Clients' Books and Storage 4.007.01 Client Notebooks and Medical Records 4.007.02 POLST/Limited Code

## Form(s) that apply:

DHS 4596 Attachment A: Progress Notes (06/08) Mandatory DHS 4650 Attachment B: Hospitalization and Surgery Record (07/08) Mandatory DHS 4629 Attachment C: Daily Log (05/08) Mandatory DHS 4613 Health List (04/07) Mandatory DHS 4615 Monthly Summary Report (04/07) Mandatory DHS 4649 Weight Record (07/08) Mandatory DHS 4651 Annual Menstuation Record (07/08) Mandatory DHS 4573 Medication Administration Record (4.004B) Mandatory DHS 4621 Addendum to Physician Orders (4.004D) Mandatory (10/07) SOCP023 Physician TelOrders (06/06) Mandatory DHS 4576 Attachment E: PVO Physician Visit/Orders (06/07) (4.004A & 4.007E) Mandatory DHS 4556 Client Demographic Form (01/07) Mandatory or Tool? Psychotropic Drug Record (4.006) Mandatory Balancing Test/Form (3.001, 3.005B) Mandatory Registered Nurse Communication Log Mandatory Immunization Record (4.003A) Mandatory Influenza Immunization Informed Consent Mandatory (4.003B) Risk Tracking Record (5.006) DHS 2097 HIPPA Disclosure of Protected Health Information Mandatory DHS 2099 Authorization for Use and Disclosure of Information Mandatory DHS XXXX, Limited Code Form Oregon Physician's Orders for Life-Sustaining Treatment Form (POSLT) Seizure Report, Log, Calendar (06/06) Tool DHS 4645 Bowel Record (06/08) Tool DHS 4616, 4616G Placement Referral Assessment Guidelines and Form

#### Reference(s):

OAR 411-325-0120 (1a) (2) (3c) (12); 411-325-0310 (3 c,d); 411-340-0170 OAR 411-325-0120Oregon Administrative Rules (OAR) 847-035-0030 (b) POLST protocol Oregon Revised Statues (ORS) 127.510, 127.535, 127.540, 127.635 Health Care Directives

# Definition(s):

**Limited Code:** A set of instructions, which defines limitations, placed on the scope of medical interventions in response to life sustaining treatment in the face of a life defining illness or end of life situation.

**Individual Support Plan (ISP) Team:** Individuals/members of the decision-making body for the individuals served by State Operated Community Program (SOCP). Members may include, but are not limited to, the Individual, Guardian, Health Care Representative, MD, Service Coordinator, Direct Care Staff, Site Manager, Program Administrator, Vocational Coordinator, Behavior Specialist, Nurse and Nurse Manager.

POLST: Physician's Orders for Life Sustaining Treatment

#### Contact(s):

SPD/SOCP Business Manager Phone: 503-378-5952 ext. 239 FAX: 503-378-5917 Email: Subject line - SOCP Policy <u>elaine.m.stauffer@state.or.us</u>

#### **Policy History:**

- Version 2.0:
  - 01/01/2008 (Reaffirmed)
  - 07/01/2004 (OAR 411-325-0120; 411-340-170 Revised)
- Version 1.0:
  - 06/01/2002 (OAR 309-049-0075 Repealed 2003)
  - 02/24/1998 (OAR 309-049-0075 Initial Release)

#### Keywords:

Confidentiality, Medical treatments, Interventions, Treatment preferences, Medical Orders, End-of-Life, Life-sustaining Treatment, Individual Health Care, Risk Tracking Record, Individual Support Plan, Individual Summary Sheet, POLST 

# Seniors and People with Disabilities

Procedure Title:	Client Book Storage				
Procedure Number:	2.009.05	Version:	1.0	Effective Date:	XX/XX/2008

Approved By: (Authorized Signer Name)

Date Approved

<b>Death and/or discharge records</b> are to be compiled, organized and sent to the SOCP Central Office, 4494 River Rd. N, for storage after the homes licensing review.
<ul> <li>Records should be purged of duplicates and documents that should be destroyed according to the Record Retention Schedule.</li> </ul>
<ul> <li>These records are placed 1 (one) person to a box or boxes as needed. Records should all face the same direction in the box.</li> </ul>

#### Policy that applies:

2.009 Records, Retention and Archiving DHS Archives DHS-050-005

## Form(s) that apply:

Retention Schedule Attachment A 4/01/2008

## Contact(s):

#### **SPD/SOCP Business Manager**

Phone: 503-378-5952 ext. 239 FAX: 503-378-5917 Email: Subject line - SOCP Policy <u>elaine.m.stauffer@state.or.us</u>

#### **Procedure History:**

Example:

- Version 1.0:
  - XX/XX/2008 (Initial Release)

#### Keywords:

Records, Retention, Archiving, Record copy, Retention period, Black book, Files, Storage, Documents



# Seniors and People with Disabilities

Procedure Title:	Client(s)' Notebooks and Medical Records				
Procedure Number:	4.007.01	Version:	1.0	Effective Date:	mm/dd/2008

Approved By: (Authorized Signer Name)

Date Approved

Step	Responsible Party	Action			
1.	Site Manager	Records are kept confidential:			
		<ul> <li>a) Records may be disclosed to direct service providers who provide care/treatment to individuals;</li> </ul>			
		<ul> <li>b) Any request outside of the designated service providers MUST be approved following "Health Insurance Portability and Accountability Act" (HIPPA);</li> </ul>			
		<ul> <li>c) Assure that;</li> <li>No client names are visible on the backs of notebooks, etc.</li> <li>Paperwork to non-direct service providers be redacted of individual client information.</li> <li>Licensing/survey reviewers receive only records for individual being reviewed.</li> <li>Confidential FAX numbers (physicians /dentists) are kept in confidential areas.</li> </ul>			
		<ul> <li>Maintain a segregated, locked fire for any individual's HIV/other sexually transmitted disease information upon his/her request.</li> </ul>			
2.	Site Manager	<ul> <li>The Individual Support Plan (ISP) will contain a current Health List or Nursing Care Plan containing a current list of medical conditions with treatments for each condition.</li> <li>A part of the ISP will be the completion of the Risk Tracking Record (RTR) that helps identify specific medical/behavioral issues that are potentially high risk and give direction for supports for team follow-up.</li> </ul>			
3.	Support Staff	Assure maintenance of current records/			
	••	documentation for each individual:			
		<ul> <li>Medical history</li> <li>Medical conditions</li> <li>Diagnosis</li> <li>Record of hospitalizations and surgeries</li> <li>All medications and treatments must be recorded on an individualized medication administration record (MAR).</li> <li>Known allergies</li> <li>Immunizations</li> <li>Immunizations</li> <li>Therapies</li> <li>Physician Visits Record (no less than every two years)</li> </ul>			

		Signed physician's or quality written, signed order is required implementation of: • Aids for physical functioning • Adaptive equipment • Treatments other than • 1 <sup>st</sup> Aid	•
4.	Site Manager Staff	<ul><li>initial/last name/title;</li><li>Use only black or blue ink</li><li>Never use white out when</li></ul>	ents are documented on ance with the State Operated ble facts; le; you signature to include first making corrections: w one line through the error.

#### Policy that apply:

2.009 Records and Retention, 3.001 Behavior Supports, 3.005 Individual Rights, 4.004 Medication Administration, 5.006 Individual Summary Sheets

#### Form(s) that apply:

DHS 4596 Attachment A: Progress Notes (06/08) Mandatory

DHS 4650 Attachment B: Hospitalization and Surgery Record (07/08) Mandatory

DHS 4629 Attachment C: Daily Log (05/08) Mandatory

DHS 4613 Health List (04/07) Mandatory

DHS 4615 Monthly Summary Report (04/07) Mandatory

DHS 4649 Weight Record (07/08) Mandatory

DHS 4651 Annual Menstuation Record (07/08) Mandatory

DHS 4573 Medication Administration Record (4.004B) Mandatory

DHS 4621 Addendum to Physician Orders (4.004D) Mandatory (10/07)

SOCP023 Physician TelOrders (06/06) Mandatory

DHS 4576 Attachment E: PVO Physician Visit/Orders (06/07) (4.004A & 4.007E) Mandatory

DHS 4556 Client Demographic Form (01/07) Mandatory or Tool?

Psychotropic Drug Record (4.006) Mandatory

Balancing Test/Form (3.001, 3.005B) Mandatory

Registered Nurse Communication Log Mandatory

Immunization Record (4.003A) Mandatory

Influenza Immunization Informed Consent Mandatory (4.003B) Risk Tracking Record (5.006)

DHS 2097 HIPPA Disclosure of Protected Health Information Mandatory

DHS 2099 Authorization for Use and Disclosure of Information Mandatory

DHS XXXX, Limited Code Form

Oregon Physician's Orders for Life-Sustaining Treatment Form (POSLT)

Seizure Report, Log, Calendar (06/06) Tool

DHS 4645 Bowel Record (06/08) Tool

DHS 4616, 4616G Placement Referral Assessment Guidelines and Form

# Contact(s):

SPD/SOCP Business Manager Phone: 503-378-5952 ext. 239 FAX: 503-378-5917 Email: Subject line - SOCP Policy <u>elaine.m.stauffer@state.or.us</u>

## **Procedure History:**

Example:

- Version 2.0:
  - 01/01/2004 (Reaffirmed)
  - 07/01/2003 (Revised)
- Version 1.0:
  - 01/01/2003 (Reaffirmed)
  - 01/01/2002 (Initial Release)

#### Keywords:

Confidentiality, Medical treatments, Interventions, Treatment preferences, Medical Orders, End-of-Life, Life-sustaining Treatment, Individual Health Care, Risk Tracking Record, Individual Support Plan, Individual Summary Sheet, POLST



# Seniors and People with Disabilities

Procedure Title:	POLST / Physician Orders for Life-Sustaining Treatment				
	Limited Code / Limited Life-Sustaining Medical Interventions				
Procedure Number:	4.007.02	Version:	1.0	Effective Date:	mm/dd/2008

Approved By: (Authorized Signer Name)

Date Approved

When an individual is known to be near the end of life due to a serious, declining and/or irreversible health condition as determined by a the attending physician or other qualified health practitioner, the Individual Support Plan (ISP) Team and/or guardian/health care representative may request limitations to the scope of life sustaining medical interventions (Limited Code) and implement Physician Orders for Life-Sustaining Treatment (POLST). Significant discussions must take place prior to withholding any life-sustaining treatment, which take into consideration the best interests of the individual, the individual's choices (if able to communicate them) and quality of life issues.

The following procedures will take place prior to implementing any limitation to the scope of life sustaining medical intervention.

Step	Responsible Party	Action		
1.	Individual Support Plan (ISP) Team	<ul> <li>Meet and document discussions involving the diagnosis and/or condition warranting the Limited Code and/or POLST.</li> <li>Who was present at the meeting: <ul> <li>their relationship to the individual;</li> <li>each person's opinion;</li> <li>differences of opinions noted; and</li> <li>each person's opinion.</li> </ul> </li> <li>Individuals' wishes and statements.</li> <li>SOCP's best interest of the of individual(s)' or individual(s)' choice if they could communicate.</li> <li>Physician involvement and input.</li> </ul>		
2.	ISP Team	Document the specific measures to be taken that are agreed upon by the individual/team/guardian/health care representative in the POLST Form or Limited Code Form.		
3.	ISP Team	<ul> <li>a) The ISP team will review the Limited Code/POLST forms a minimum of <b>annually</b> and file it in the front of the Individuals Support Book; or</li> <li>b) <b>As needed</b>, in the event of any significant change in the individuals health: <ul> <li>Better or worse health condition;</li> </ul> </li> </ul>		

		<ul> <li>Changes in the individual's wishes; and/or</li> <li>Changes in the wishes of the guardian, health care representative, health care proxy and/or authorized surrogate.</li> </ul>	
4.	Staff and Site Manager	POLST Form/Limited Code Form is given to Emergency Medical Technicians (EMTs) as guidelines for treatment "Out-of-Hospital Do Not Resuscitate (DNR)" during transport of the individual to the hospital. The intent of the POLST/Limited Code Form is to ensure that the wishes of the individual, team, guardian and/or health care representative are honored.	

#### Policy that applies:

OAR 847-035-0030 (b) Voluntary POLST protocol Available at <a href="http://www.ohsu.edu/plst/state/or.shtml">www.ohsu.edu/plst/state/or.shtml</a>

ORS 127.510, 127.535, 127.540, 127.635

4.007 Individual Health Care

#### Form(s) that apply:

DHS #### Limited Code Discussion Form 3 pages (Contains Overview page 1, Form page 2, Meeting Roster page 3) Oregon Physician Orders for Life-Sustaining Treatment (POLST) DHS #### Risk Tracking Record

## Contact(s):

SPD/SOCP Business Manager Phone: 503-378-5952 ext. 239 FAX: 503-378-5917 Email: Subject line - SOCP Policy <u>elaine.m.stauffer@state.or.us</u>

#### Procedure History:

- Version 1.0:
  - 01/01/2003 (Reaffirmed)
  - 01/01/2002 (Initial Release)

#### Keywords:

Oregon Advance Directive, Physician Orders for Life-Sustaining Treatment, Scope of Lifesustaining Medical Interventions (Limited Code), End-of-Life Directive, Do Not Resuscitate (DNR) protocols, Out-of-Hospital DNR, Advance Directive



# Seniors and People with Disabilities

Procedure Title:	Client(s)' Notebooks and Medical Records				
Procedure Number:	4.007.01	Version:	1.0	Effective Date:	mm/dd/2008

Approved By: (Authorized Signer Name)

Date Approved

Step	Responsible Party	Action			
1.	Site Manager	Records are kept confidential:			
		<ul> <li>a) Records may be disclosed to direct service providers who provide care/treatment to individuals;</li> </ul>			
		<ul> <li>b) Any request outside of the designated service providers MUST be approved following "Health Insurance Portability and Accountability Act" (HIPPA);</li> </ul>			
		<ul> <li>c) Assure that;</li> <li>No client names are visible on the backs of notebooks, etc.</li> <li>Paperwork to non-direct service providers be redacted of individual client information.</li> <li>Maintain a segregated, locked fire for any individual's HIV/other sexually transmitted disease information upon his/her request.</li> <li>Licensing/survey reviewers receive only records for individual being reviewed.</li> <li>Confidential FAX numbers (physicians /dentists) are kept in confidential areas.</li> </ul>			
2.	Site Manager	The Individual Support Plan (ISP) will contain a current			
		<ul> <li>Health List or Nursing Care Plan containing a current list of medical conditions with treatments for each condition.</li> <li>A part of the ISP will be the completion of the Risk Tracking Record (RTR) that helps identify specific medical/behavioral issues that are potentially high risk and give direction for supports for team follow-up.</li> </ul>			
3.	Support Staff	Assure maintenance of current records/			
		documentation for each individual:• Medical history• Known allergies• Medical conditions• Immunizations• Diagnosis• Therapies• Record of hospitalizations and surgeries• Physician Visits Record (no less than every two years)• All medications and treatments must be recorded on an individualized medication administration record (MAR).			

		Signed physician's or qualified health care provider'swritten, signed order is required prior to the usage orimplementation of:• Aids for physical functioning• Adaptive equipment• Treatments other than• 1 <sup>st</sup> Aid• Prescription• Modified or special diets• Non-prescription• medications (except over-the-counter topical)		
4.	Site Manager Staff			

#### Policy that apply:

2.009 Records and Retention, 3.001 Behavior Supports, 3.005 Individual Rights, 4.004 Medication Administration, 5.006 Individual Summary Sheets

#### Form(s) that apply:

DHS 4596 Attachment A: Progress Notes (06/08) Mandatory

DHS 4650 Attachment B: Hospitalization and Surgery Record (07/08) Mandatory

DHS 4629 Attachment C: Daily Log (05/08) Mandatory

DHS 4613 Health List (04/07) Mandatory

DHS 4615 Monthly Summary Report (04/07) Mandatory

DHS 4649 Weight Record (07/08) Mandatory

DHS 4651 Annual Menstuation Record (07/08) Mandatory

DHS 4573 Medication Administration Record (4.004B) Mandatory

DHS 4621 Addendum to Physician Orders (4.004D) Mandatory (10/07)

SOCP023 Physician TelOrders (06/06) Mandatory

DHS 4576 Attachment E: PVO Physician Visit/Orders (06/07) (4.004A & 4.007E) Mandatory

DHS 4556 Client Demographic Form (01/07) Mandatory or Tool?

Psychotropic Drug Record (4.006) Mandatory

Balancing Test/Form (3.001, 3.005B) Mandatory

Registered Nurse Communication Log Mandatory

Immunization Record (4.003A) Mandatory

Influenza Immunization Informed Consent Mandatory (4.003B) Risk Tracking Record (5.006)

DHS 2097 HIPPA Disclosure of Protected Health Information Mandatory

DHS 2099 Authorization for Use and Disclosure of Information Mandatory

DHS XXXX, Limited Code Form

Oregon Physician's Orders for Life-Sustaining Treatment Form (POSLT)

Seizure Report, Log, Calendar (06/06) Tool

DHS 4645 Bowel Record (06/08) Tool

DHS 4616, 4616G Placement Referral Assessment Guidelines and Form

# Contact(s):

SPD/SOCP Business Manager Phone: 503-378-5952 ext. 239 FAX: 503-378-5917 Email: Subject line - SOCP Policy <u>elaine.m.stauffer@state.or.us</u>

#### **Procedure History:**

Example:

- Version 2.0:
  - 01/01/2004 (Reaffirmed)
  - 07/01/2003 (Revised)
- Version 1.0:
  - 01/01/2003 (Reaffirmed)
  - 01/01/2002 (Initial Release)

#### Keywords:

Confidentiality, Medical treatments, Interventions, Treatment preferences, Medical Orders, End-of-Life, Life-sustaining Treatment, Individual Health Care, Risk Tracking Record, Individual Support Plan, Individual Summary Sheet, POLST

Oregon Department of H		Seniors and People with Disabilities			
Policy Title:	POLST / Physician Orders for Life-Sustaining Treatment				
	Limited Code / Limited Life-Sustaining Medical Interventions				
Procedure Number:	4.007.02	Version:	1.0	Effective Date:	01/04/2010

1 1 D I O

Date Approved

Physician Orders for Life-Sustaining Treatment (POLST)/Limited Code form(s) are portable medical orders based on clients' values for life sustaining treatments.

- 1. A POLST may be requested when an individual is known to be near the end of life due to a serious, declining and/or irreversible health condition as determined by an attending physician or other qualified practitioner. The individual, family and/or guardian may request limitations to the scope of life sustaining medical interventions (POLST/Limited Code).
- 2. A temporary POLST may be required by physicians before minor surgeries and/or temporary non-life threatening hospitalizations.

# The State Operated Community Program (SOCP) will maintain/keep POLST(s) on file but SOCP staff <u>WILL NOT</u> follow the POLST/Limited Code.\*

SOCP Behavior Homes will call 911, taking all means necessary to maintain life, until the Emergency Medical Technicians arrive on the scene. Upon arrival, the staff will give the EMT(s) the POLST.

#### \*Exceptions:

**SOCP medical homes**, with 24-hour on site registered nurse(s).

- The RN's WILL follow a POLST, if applicable.
- RN's and SOCP staff WILL NOT follow a POLST, if the medical home client does not have a guardian and/or a healthcare representative.

**SOCP behavior homes** with individuals under the care of a hospice nurse (due to a terminal illness) WILL follow a POLST. In this case the staff will also follow the POLST.

Step	Responsible	Action: Upon entering SOCP behavior/medical group homes and annually, thereafter.
1.	Program Manager and Individual Support Plan (ISP) Team	Program Managers will assure that all family/guardians are notified of the <b>SOCP policy surrounding the use of a POLST</b> * or Limited Code Orders upon admission. The team will review POLST(s) a <b>minimum of annually</b> . This will be documented on the Individual Support Plan (ISP). It will be the responsibility of the family/guardian to keep the POLST current and to provide SOCP with a current copy, if changes are made, or if they have chosen to discontinue its use. <b>Behavior Homes</b> will keep a POLST (if applicable) on file for use by Emergency Medical Technicians. SOCP staff will take <u><b>all</b></u> means necessary to maintain life, until the EMT(s) arrive and give them a copy of the POLST.

		*Exceptions:
		SOCP medical homes, with 24-hour on site registered nurse(s).
		• The RN's WILL follow a POLST, if applicable.
		<ul> <li>RN's and SOCP staff WILL NOT follow a POLST, if the medical home client does not have a guardian and/or a healthcare representative.</li> </ul>
		<b>SOCP behavior homes</b> with individuals under the care of a hospice nurse (due to a terminal illness) WILL follow a POLST. In this case the staff will also follow the POLST.
2.	ISP Team	a) <b>Upon admission to SOCP:</b> Meet, review and document discussions involving the diagnosis and/or condition warranting the POLST or Limited Code.
		<ul> <li>Who was present at the meeting:         <ul> <li>their relationship to the individual;</li> <li>each person's opinion;</li> <li>differences of opinions noted</li> </ul> </li> <li>Individuals' wishes and statements</li> <li>SOCP's best interest of the individual or the individuals' choice if they could communicate</li> <li>Physicians involvement and input</li> </ul>
		<ul> <li>b) As needed, in the event of any significant change in the individuals health:</li> <li>Better or worse health condition;</li> <li>Changes in the individuals' wishes; and/or</li> <li>Changes in the wishes of the guardian, health care representative, health care proxy and/or authorized surrogate.</li> </ul>
3.	ISP Team	<b>Specific Measures:</b> Meet and document the specific measures to be taken and are agreed upon by the individual/ team/ guardian/ health care representative in the POLST.
4.	ISP Team	<b>Location:</b> The ISP team will file the POLST on the top of the Medication Administration Record/Treatment Administration Record (MAR/TAR) and on the front page of the Individual Support Book readily accessible to give to attending EMT(s) upon arrival.

## Policy that applies:

4.007 Medical Services: Individual Health Care

#### Form(s) that apply:

DHS 4672 Physician Orders for Life-Sustaining Treatment (POLST)/Limited Code

#### Contact(s):

SPD/SOCP Business Manager Phone: 503-378-5952 ext. 239 FAX: 503-378-5917 Email: Subject line - SOCP Policy <u>elaine.m.stauffer@state.or.us</u>

<u>Keywords:</u> Oregon Advance Directive, Physician Orders for Life-Sustaining Treatment, Scope of Life-sustaining Medical Interventions (Limited Code), End-of-Life Directive, Do Not Resuscitate (DNR) protocols, Out-of-Hospital DNR, Advance Directive