

OHP Exceptional Needs Care Coordinators (ENCCs)
with DCOs Case Management Coordinators
Contacts List

Revised 01/05/2012

FCHP/PCO	ENCC Contact	FAX	TDD/TTY Relay
<p>CareOregon, Inc. 315 SW Fifth, Suite 900 Portland OR 97204</p> <p>*Please call CareOregon Member Services 503-416-4100 or 800-224-4840 and ask to be forwarded to the appropriate ENCC. ENCC RNs at CareOregon are assigned by PCP clinic. If you have questions, you may call Peggy Loveless, Supervisor, at 503-416-5734 or Pam Zollman at 503-416-5700.</p>	<p><u>Nurse Care Coordinators</u> Connie Burroughs Email: burroughsc@careoregon.org Debora Root Email: rootd@careoregon.org Lois Serres Email: serresl@careoregon.org Sherry Hansen Email: hansens@careoregon.org Sheryl Sherman Email: shermans@careoregon.org Susan Fortunato Email: fortunatos@careoregon.org <u>Behavioral Health Care Coordinators</u> Buck Clarke Email: clarkeb@careoregon.org Kylie Street Email: streetk@careoregon.org Sherianne Okawa Email: okawas@careoregon.org Randy Richmond, LPC Email: richmondrr@careoregon.org</p>	<p>503-416-3676 800-224-4840</p>	<p>TDD 800-735-2900</p>
<p>Cascade Comprehensive Care 2909 Daggett Avenue, Suite 200 Klamath Falls OR 97601</p>	<p>Debra Thaden 541-851-2037 Email: debrat@cascadecomp.com Diane Barr 541-851-2048 Email: dianeb@cascadecomp.com</p>	<p>541-882-6914</p>	<p>Relay 711</p>
<p>Doctors of the Oregon Coast South P.O. Box 1096 Coos Bay OR 97420</p>	<p>Shannon Durkee 541-269-7400 x132 Email: shannond@docshp.com</p>	<p>541-269-7147</p>	<p>TTY 877-769-7400</p>
<p>DCIPA, Inc. 1813 W. Harvard, Suite 206 Roseburg OR 97471</p> <p>*Please call DCIPA Member Services 541-672-1685 or 800-676-7735 and ask to be forwarded to the appropriate ENCC.</p>	<p>Cyndi Yarbrough, RN Email: cyndiy@abct.com Mary Hamel, RN Email: mhamel@DCIPA.com Carolyn Bryan, RN Email: carolynbryan@DCIPA.com 541-673-1462</p>	<p>541-677-5881 800-570-6803</p>	<p>TTY 541-440-6304 or 888-877-6304</p>
<p>FamilyCare, Inc. 825 NE Multnomah Street, Suite 300 Portland OR 97232</p> <p>*Please call FamilyCare Member Services 503-222-2880 or 800-458-9518 and ask to be forwarded to the appropriate ENCC. ENCCs at FamilyCare are assigned by PCP clinic. If you have questions, you may call Carol Burgdorf-Lackes at 503-734-3127.</p> <p style="text-align: right;">This section continued on page 2</p>	<p>Stacie Satterwhite Email: stacies@familycareinc.org Raul Soto, RN Email: rauls@familycareinc.org Angel Arnholtz, RN Email: angela@familycareinc.org Maegan Barnes Email: maeganb@familycareinc.org Kendall French Email: kendallf@familycareinc.org Rachel Riggs, RN Email: rachelr@familycareinc.org</p>	<p>503-734-3181</p>	<p>TTY 800-735-2900</p>

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<p style="text-align: center;">This section continued from page 1</p> <p>FamilyCare, Inc. 825 NE Multnomah Street, Suite 300 Portland OR 97232</p>	<p>Princess Funchess Email:princessf@familycareinc.org Eastern Oregon</p> <p>Shannon Molden, RN Email:shannonm@familycareinc.org</p>		
<p>Kaiser Foundation Health Plan of the Northwest 500 NE Multnomah Street, Suite 100 Portland OR 97232</p>	<p>Toll Free: 877-721-6435</p> <p>Kari Albrecht, RN 503-721-4548 Email: kari.m.albrecht@kp.org</p> <p>Linda Buckmaster, RN 503.721.6452 Email: linda.l.buckmaster@kp.org</p> <p>Karen Risch, RN 503-721-3721 Email: karen.e.risch@kp.org</p> <p>Patty Cobb 503-721-6485 Email: patricia.a.cobb@kp.org</p> <p>Claire E.Llewellyn, RN 503-721-3765 Email:Claire.E.Llewellyn@kp.org</p>	503-499-5719	TTY 800-735-2900
<p>InterCommunity Health Network, Inc. Avery Square 815 NW 9th St Corvallis OR 97330</p>	<p>Helen Matzke, RN, MSN 541-768-5343 800-832-4580 Email:helenm@samhealth.org</p>	541-768-4482	Relay 800-735-2900
<p>Lane IPA 1800 Millrace Eugene OR 97403</p>	<p>Barbara Iseli, RN, BSN, CCM 541-984-2440 Email:barb@lipa.net</p> <p>Catherine Malos, RN, BSN, CCM 541-762-2427 Email:cathym@lipa.net</p>	541-434-1072 877-600-5472	TTY 877-600-5473
<p>Marion Polk Community Health Plan 2995 Ryan Dr SE Salem OR 97301</p>	<p>Roberta Morgan, RN CMCN 503-371-7701 x145 Email:roberta@mvipa.org</p> <p>Kim Schmaltz, RN 503-371-7701 x134 Email:kims@mvipa.org</p> <p>Krista Lovaas 503-371-7701 x 123 Email:krista@mvipa.org</p>	503-371-8046 503-485-3220 503-371-8046	TTY 866-846-4831
<p>Mid-Rogue Independent Physician Association, Inc. 740 SE 7th Street Grants Pass OR 97526</p>	<p>Aubra Johnson (Josephine/Curry Co.) 541-471-4106 Email:ajohnson@mripa.org</p> <p>Richard Lewis, MSW, LCSW (Jackson County) 541-471-4106 Email:rlewis@mripa.org</p>	541-471-4128	Relay 800-735-2900
<p>ODS Community Health, Inc. 601 SW Second Avenue Portland OR 97204</p>	<p>Mhay Doctolero, LPN 503-412-4007 Email:doctole@odscompanies.com</p>	503-243-5105	Relay 711

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Oregon Health Management Services 128 SW I Street Grants Pass OR 97526	Jo Russell 541-471-4208 Email:jfr@ohms1.com Patti Wilson 541-471-4208 Email:pattiw@ohms1.com	541-956-5460	TTY 800-855-1155
PacificSource Community Solutions, Inc. P.O. Box 5729 Bend OR 97708 *Please call PacificSource Community Solutions Member Services at 541-382-5920 or 800-431-4135. ENCC Transition Coordinators and RNs at PacificSource Community Solutions are assigned by member's last name.	Tamra Grubb (Transition Coordinator) Email:tgrubb@pacificsource.com Kacy Hageman (Transition Coordinator) Email:khageman@pacificsource.com Veronica Alotta (Nurse Case Manager) Email:valotta@pacificsource.com Leslie Morris (Nurse Case Manager) Email:lmorris@pacificsource.com Cindy Seger (Nurse Case Manager) Email:cseger@pacificsource.com	541-382-6898	Relay 800-735-2900
Providence Health Assurance 3601 SW Murray Blvd., Suite E Beaverton OR 97005	Susan Tumanoff (Clackamas, Yamhill, Multnomah & Washington) 503-574-6337 800-662-1121/503-574-7247 Email:susan.tumanoff@providence.org	503-574-8171	TTY 800-735-2900
Tuality Health Alliance PO Box 925 Hillsboro OR 97123-0925	Kim Hoskins, RN 503-681-1783 Email:kim.hoskins@tuality.org Bobbie Mellor, RN 503-681-1688 Email:bobbie.mellor@tuality.org	503-681-1823	Relay 800-735-2900 ER/TDD 503-681-1187

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Dental Care Organization Case Management Coordinators			
DCO	Contact	FAX	TDD/TTY Relay
Access Dental Plan, LLC. 14201 NE 20 th Ave, Ste 2204 Vancouver WA 98686	Janet Westphal 360-571-8181 x205 Email: jwestphal@accessdentalplan.net	360-573-4022	
Advantage Dental Services, LLC 442 SW Umatilla Avenue, Suite 200 Redmond OR 97756	Bobbie Jeffus 866-268-9631 541-242-8936 Email: bobbiej@advantagedental.com	541-504-3907	
Capitol Dental Care, Inc. 3000 Market St. Plaza NE, Suite 228 Salem OR 97301	CDC Member Services 503-585-5205/800-525-6800 Email: memberservices@capitoldentalcare.com	503-581-0043	
Family Dental Care 8070 SW Hall Blvd, Ste 200 Beaverton OR 97008	FDC Customer Service 866-875-1199 Angela Marecek 503-644-1110 Email: famdencare@yahoo.com Darlene Cosby 503-844-0777 Email: todays_dental@yahoo.com	503-641-6431 503-648-9603	TTY 800-471-7944
Managed Dental Care of Oregon, Inc. 3000 Market Street, Suite 222 Salem OR 97301	MDCO Member Services 503-581-1407/800-538-9604 Email: memberservices@mdcodental.com	503-581-0043	
MultiCare Dental 426 SW Stark Street, 9 th Floor Portland OR 97204	Gayle Pizzuto 503-988-3711 Email: gayle.pizzuto@multco.us Alyssa Franzen 503-988-3711 Email: alyssa.t.franzen@co.multnomah.or.us Member Service Staff 503-988-3711	503-988-5605	800-735-1232
ODS Community Health, Inc. 601 SW Second Avenue Portland OR 97204	ODS Customer Services 800-342-0526	503-765-3297	Relay 711
Willamette Dental Group, P.C. 6950 NE Campus Way Hillsboro OR 97124	Member Services 855-433-6825 Option 3	503-952-2684	

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To request a copy of this list, please contact Jean Rasmussen by email at jean.rasmussen@state.or.us