

# SPD Operations Committee Meeting



## AGENDA

Thursday, May 12, 2011

1:00 – 3:30 pm

++++3420 Cherry Ave, Ste 140 (SPD Conference Room)++++

### ----- Agenda Topics -----

• Announcements	Angela Munkers Bob Weir	1:00 ~ 1:10 pm
• Review OPS Referral Tracking Sheet	All	1:10 ~ 1:30 pm
• Upcoming Training Changes	Bonnie Murray	1:30 ~ 1:50 pm
• Train the Trainer Meeting Minutes (Referral OPS083)	Terry Ford	1:50 ~ 1:55 pm
• Web Version of 539A Release (Referral OPS084 & 085)	Karen Gulliver Carol Mauser Angela Munkers	1:55 ~ 2:10 pm
• Clients inappropriate behavior towards HCWs (Referral OPS080)	Jenny Cokeley	2:10 ~ 2:25 pm
• POC and Nursing Homes (Referral OPS086)	Terry Ford	2:25 ~ 2:35 pm
• DPU (Direct Pay Unit) Method of Communicating with Field Offices (Referral OPS087)	Karen Gulliver Angela Munkers	2:35 ~ 2:45 pm
• Email Distribution Groups	Karen Gulliver	2:45 ~ 3:00 pm
• Miscellaneous items	All	3:00 ~ 3:25 pm
• Wrap up	Angela Munkers Bob Weir	3:25 ~ 3:30 pm