

**Department of Human
Services**



SNAP No Interview Demonstration

Data Collection

First
Quarter

Pilot offices

Project Area 1

Five offices from Multnomah county are participating in the pilot. The offices include the North PC and the offices whose applications are directed there. The control offices are the other half of the district.

Statistics

- Number of SNAP applications for all branches 7,315
- Number of interviews conducted 204
- Number of clients contacted 1,057

Branch	Applications	Interviews	Client Contact
Alberta	1232	5	301
New Market	787 ¹	62	58
St Johns	315	47	82
NE Portland	1594	34	40
North PC	3387 ²	56	576

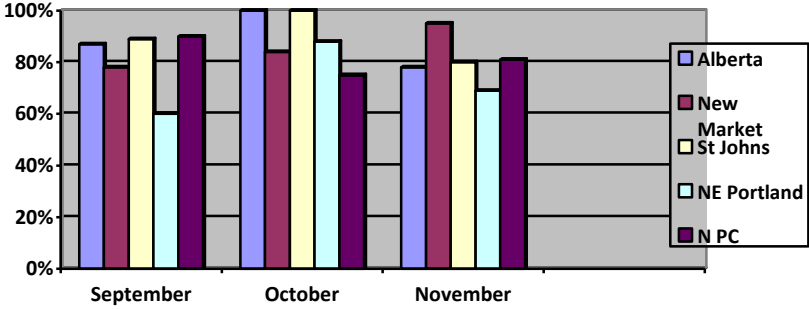
¹ Only September intakes were reported

² Only September and October intakes were reported

Targeted Review – Accuracy Rates

Branch	September	October	November
Alberta	87%	100%	78%
New Market	78%	84%	95%
St Johns	89%	100%	80%
NE Portland	60%	88%	69%
N PC	90%	75%	81%

Targeted Review – Accuracy Rates



Project area 2

The city of Ontario is including both an APD and a Self Sufficiency office in their pilot. The control offices for this project area are in Hermiston.

Statistics

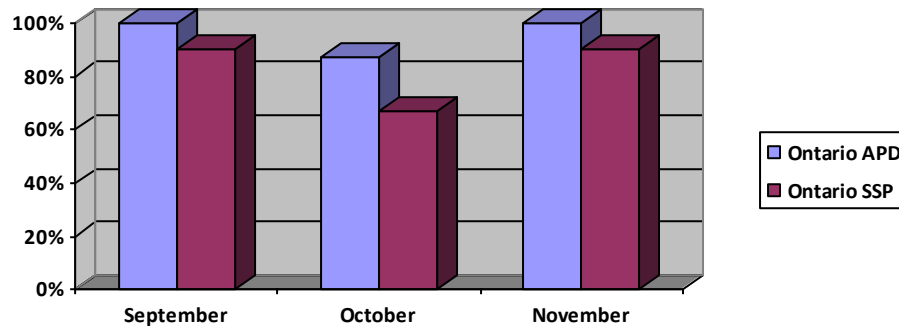
- Number of SNAP applications for all branches 1,359
- Number of interviews conducted 260
- Number of clients contacted 90

Branch	Applications	Interviews	Client Contact
Ontario APD	254	29	74
Ontario SSP	1105	231	16

Targeted Review – Accuracy Rates

Branch	September	October	November
Ontario APD	100%	87%	100%
Ontario SSP	90%	67%	90%

Targeted Review – Accuracy Rates



Project area 3

Oregon City Self Sufficiency is the only office participating in this district. The control office is the other Self Sufficiency office in the county—North Clackamas.

Statistics

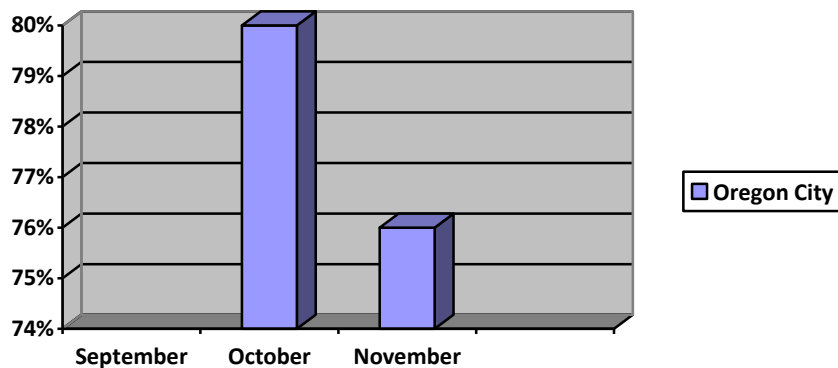
- Number of SNAP applications for all branches 3,888
- Number of interviews conducted 181
- Number of clients contacted 403

Branch	Applications	Interviews	Client Contact
Oregon City SSP	3,888	181	403

Targeted Review – Accuracy Rates

Branch	September	October	November
Oregon City SSP	N/A	80%	76%

Targeted Review – Accuracy Rates



Project area 4

The entire district is participating in the No Interview Demonstration. The control area for these branches are all of the branches in Jackson and Josephine county.

Statistics

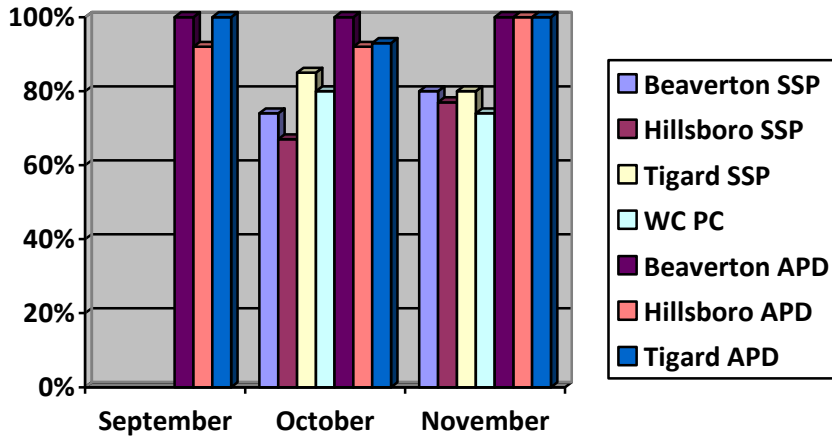
- Number of SNAP applications for all branches 9,705
- Number of interviews conducted 1,282
- Number of clients contacted 1,563

Branch	Applications	Interviews	Client Contact
Beaverton SSP	1836	204	382
Hillsboro SSP	1990	397	394
Tigard SSP	1944	480	298
WC PC	2747	5	225
Beaverton APD	457	88	109
Hillsboro APD	498	72	104
Tigard APD	233	36	51

Targeted Review – Accuracy Rates

Branch	September	October	November
Beaverton SSP	N/A	74%	80%
Hillsboro SSP	N/A	67%	77%
Tigard SSP	N/A	85%	80%
Washington County PC	N/A	80%	74%
Beaverton APD	100%	100%	100%
Hillsboro APD	92%	92%	100%
Tigard APD	100%	93%	100%

Targeted Review – Accuracy Rates



Project area 5

In Eugene an Area Agency on Aging (AAA) and a Self Sufficiency office are participating. The control offices for this area are in Salem another metropolitan area with similar demographics.

Statistics

- Number of SNAP applications for all branches 1,702
- Number of interviews conducted 22
- Number of clients contacted 188

Branch	Applications	Interviews	Client Contact
Eugene AAA	368	19	126
West Eugene	1334	3	62

Branch	September	October	November
Eugene AAA	100%	87%	87%
West Eugene	94%	94%	N/A

Targeted Review – Accuracy Rates

