

## JULY 2009 SNAP (FS) SKILL CHALLENGE

*Strengthening Knowledge in 15 Minutes*

*SNAP (FS) Policy*

### **Expedited Service – “Getting’ R Done”**

Expedited Service is a mouthful but what does it really mean? Is it something that everyone gets or just the fortunate few? Let's test your knowledge with this month's Skill Challenge.

1. If an applicant is eligible for expedited service, what does that mean? *(10 Points)*
2. Who does the agency screen for expedited service? *(10 Points)*
3. Meeting the expedited service criteria means the applicant is automatically eligible for FS. True or False *(10 Points)*
4. What's the minimum verification needed to process an application under expedited service? *(10 Points)*
5. What are the three ways a filing group can qualify to meet eligibility for expedited service? *(30 Points)*
6. If the local office can't meet the expedited time frames for processing the application, more time can be allowed as long as the worker narrates the reason for the delay. True or False *(10 Points)*
7. Clients who meet the expedited service criteria can also have their interview waived. True or False *(10 Points)*
8. Under what circumstance could a filing group lose eligibility for expedited service? *(10 Points)*
9. If the agency has postponed verification, how long is the certification period? *(20 Points)*
10. What code is used when issuing expedited service benefits? *(10 Points)*



**Stay tuned for the answers next month...**

**July 2009 Skill Challenge ANSWERS:**  
**Expedited Service – “Getting’ R Done”**

*Resources: FS B, item 6*

1. If an applicant is eligible for benefits under expedited service, it means they must have an expedited interview, can have verification delayed, and must receive their benefits by the 7th day following their filing date.
2. Expedited processing is used any time there is a new applicant or an ongoing case has a break in benefits. Do not use expedited service processing time frames when clients apply for FS before the end of their current certification.
3. **False.** It only means that client statements and limited verification will be used to determine eligibility for FS for a short period of time.
4. Identity of the head of household is required. All other verification may be postponed.
5. To be eligible for expedited service, the filing group must meet one of the following: a) have countable income of less than \$150/month and resources in the form of cash and bank accounts of \$100 or less; b) have combined monthly income, cash and bank account balances that are less than the group’s total monthly housing and utility cost; c) be destitute (applies only to migrant or seasonal farm workers).
6. **False.** The 7 day time frame is a federal standard. Branches must have a process in place to screen applicants for expedited service, complete an interview and issue benefits to eligible clients within the seven day time frame. (This is a process that the Food and Nutrition Service will check when they make their annual visit.)
7. **False.** All applicants must be interviewed. The interview may be face-to-face or by telephone.
8. If the client misses the interview appointment, they lose entitlement to expedited service unless they missed the appointment for reasons beyond their control. Narrate the reason.
9. If the filing date is on or before the 15th of the month, use a one month certification. If the filing date is after the 15th of the month, use a two month certification.
10. When issuing expedited service benefits, use the **X** code. **ALWAYS** use the X code **EVEN IF** the benefits are being processed outside the 7day time frames.



120 - 130  
90 - 110  
Under 90

**SCORING**

You are “Getting’ R Done”  
You’re a little off the mark  
You need a manual review of this subject

